

# 262

## Route Guide & Hazard Awareness

***STRATFORD STATION - PLAISTOW - PRINCE REGENT LANE  
BECKTON BUS STATION - GALLIONS REACH RETAIL PARK***



# GRAB YOUR MAP

ASK AT THE FRONT COUNTER

## CHANGEOVER | BECKTON STATION

Towards Gallions Reach on Woolwich Manor Way at **BUS STOP H** (Beckton Station). Towards Stratford in Beckton Bus Stn at **BUS STOP C** (Beckton Bus Stn).

*Always communicate in advance with iBus if you are late for any reason.*

ALL ROUTE GUIDES ARE ACCOMPANIED WITH AN A3 SIZED MAP WHICH SHOWS THE WHOLE ROUTE, INCLUDING LIGHT RUNS. **ASK FOR THE MAP** TO ASSIST YOU.

SPECIMEN ONLY



Route 262 is a **high frequency route**. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

**IMPORTANT:** You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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Manor Road, off  
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## **THINGS TO REMEMBER**

Make notes along  
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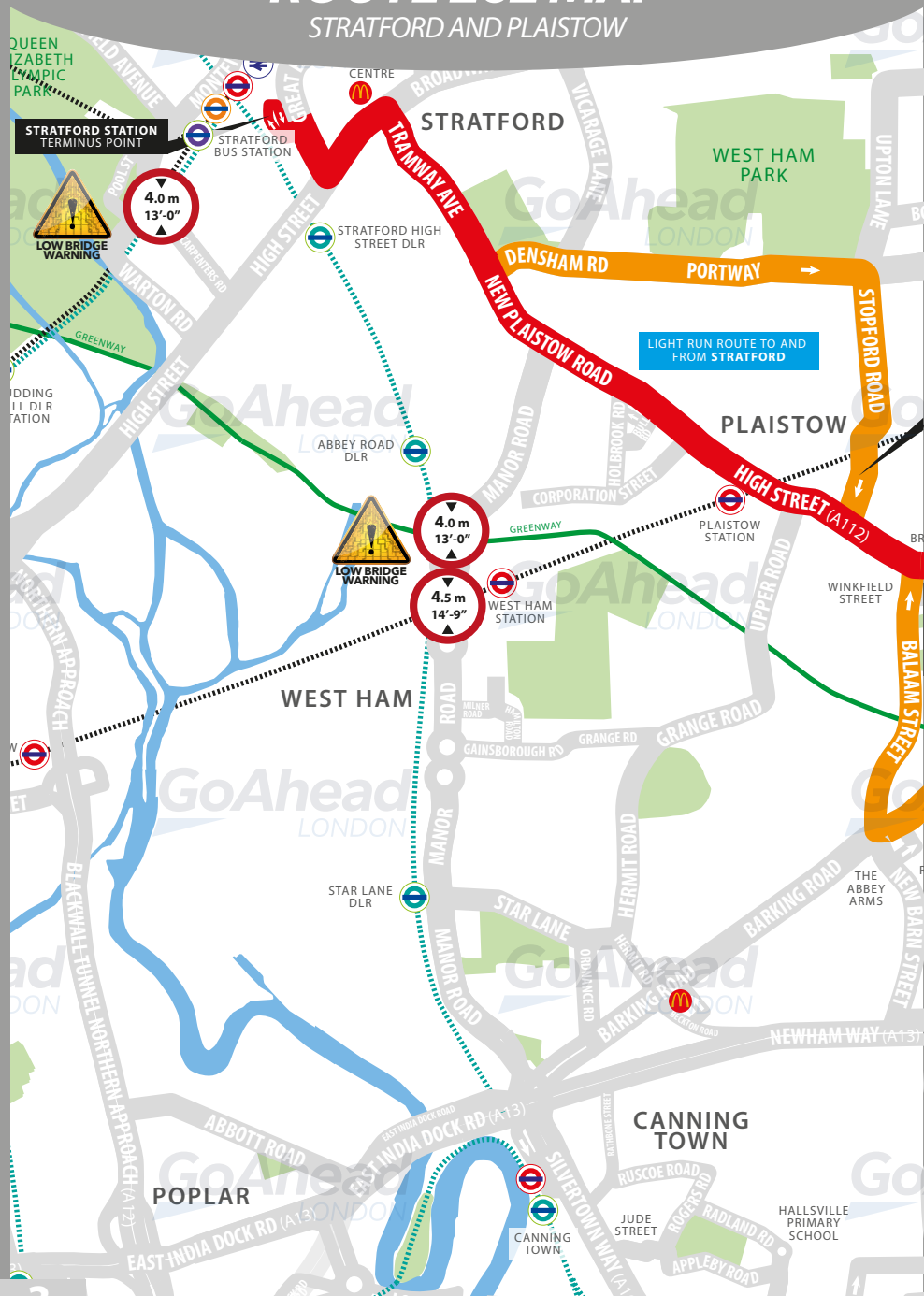
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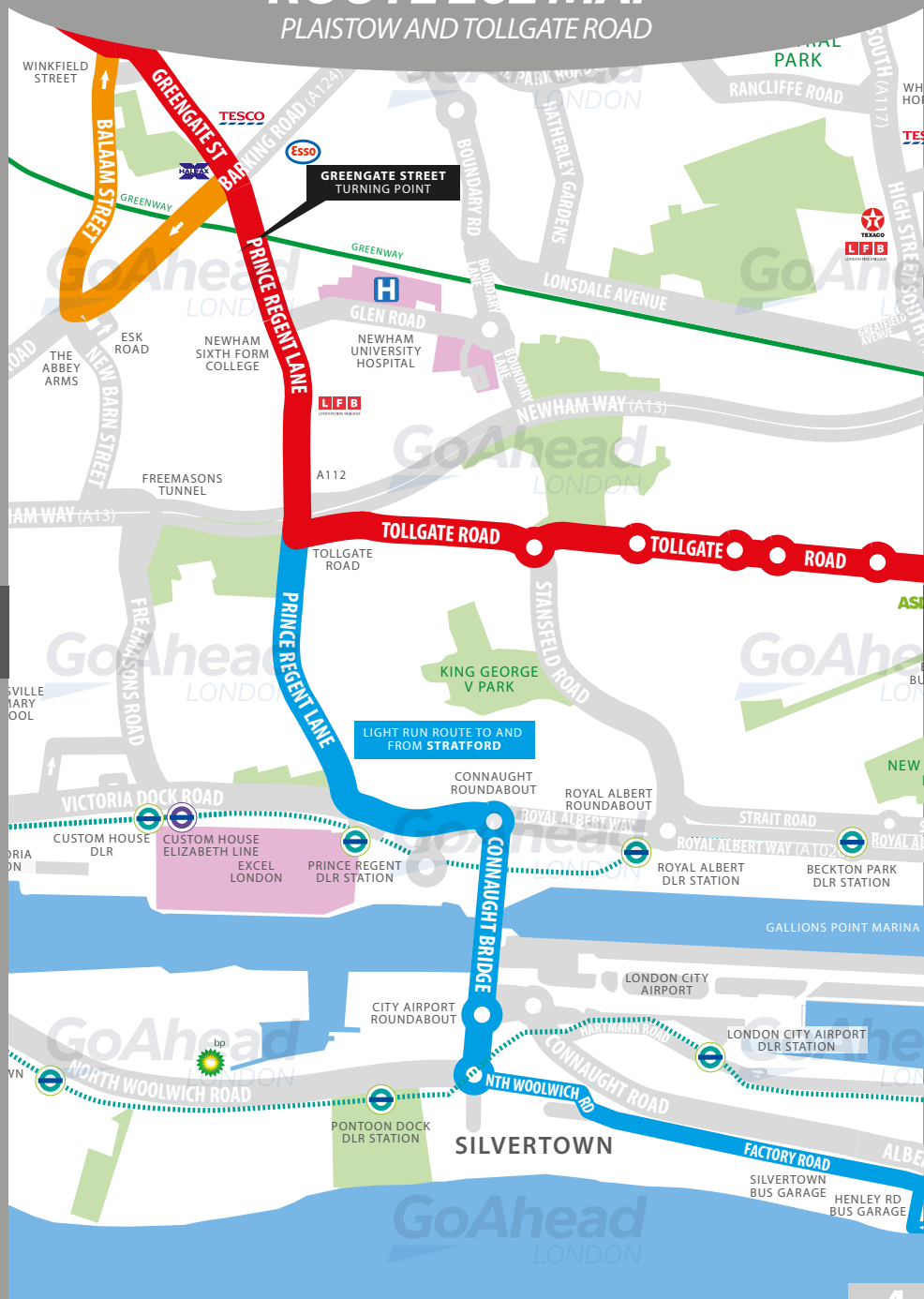
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## STRATFORD AND PLAISTOW



# ROUTE 262 MAP

## PLAISTOW AND TOLLGATE ROAD



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# ROUTE 262 MAP

## TOLLGATE ROAD TO GALLIONS REACH



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO GALLIONS REACH RETAIL PARK

- Exit **Henley Road Garage**, turn right onto Factory Road
- At junction, turn right onto Albert Road **A117**
- Continue ahead onto Woolwich Manor Way **A117**
- At Gallions Reach Roundabout, take 4th exit onto Royal Docks Road **A1020**
- At traffic light, turn right onto Armada Way
- At roundabout, take 2nd exit onto Armada Way
- Turn left onto Gallions Reach Access Road to **stand**

## FROM GALLIONS REACH RETAIL PARK

- At **stand**, continue ahead on Gallions Reach Access Road
- Return back onto Gallions Reach Access Road
- Turn right onto Armada Way
- At roundabout, take 1st exit onto Armada Way
- At traffic light, turn left onto Royal Docks Road **A1020**
- At Gallions Reach Roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- Continue ahead onto Albert Road **A117**
- Turn left onto Store Road
- At junction, turn right onto Pier Road
- Turn right onto Henley Road to **Henley Road Garage**

# RUNNING LIGHT

RUNNING OUT OF SERVICE

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## TO STRATFORD BUS STATION

- Exit **Henley Road Garage**, turn left onto Factory Road
- Continue ahead onto North Woolwich Road
- At roundabout, take 3rd exit onto Connaught Bridge **A1020**
- At Connaught Roundabout, take 2nd onto Victoria Dock Road **A112**
- At traffic light, turn right onto Prince Regent Lane (*Prince Regent DLR*) **A112**
- Follow line of route to Stratford bus **stand**

## FROM STRATFORD BUS STATION

- At **stand**, continue ahead and exit left onto Station Street
- Follow line of route to *Prince Regent Lane*
- At Tollgate Road junction, continue ahead on Prince Regent Lane **A112**
- At traffic light, turn left onto Victoria Dock Road (*Prince Regent DLR*) **A112**
- At Connaught Roundabout, take 2nd exit onto Connaught Bridge **A1020**
- At roundabout, take 2nd exit onto Connaught Bridge **A1020**
- At 2nd roundabout, take 1st exit onto North Woolwich Road
- Continue ahead onto Factory Road
- Turn right onto Store Road
- At junction, turn right onto Pier Road
- Turn right onto Henley Road to **Henley Road Garage**



# ROUTE DIRECTIONS

RUNNING IN SERVICE

**NEVER  
DIVERT OFF  
LINE-OF-ROUTE  
UNLESS ADVISED  
BY IBUS**

## TO GALLIONS REACH RETAIL PARK

- At **stand**, continue ahead and exit left onto Station Street
- At traffic light, turn right onto Great Eastern Way **A118**
- At traffic light, turn left onto High Street/ Broadway
- At traffic light, turn right onto Tramway Avenue **A112**
- Continue ahead onto West Ham Lane **A112**
- Continue ahead onto New Plaistow Road **A112**
- Continue ahead onto High Street (*Plaistow Station*) **A112**
- Continue ahead onto The Broadway **A112**
- Continue ahead onto Greengate Street **A112**
- At traffic light, continue ahead onto Prince Regent Lane **A112**
- At traffic light, turn left onto Tollgate Road
- At mini roundabout, take 1st exit onto Tollgate Road
- At roundabout, take 2nd exit onto Tollgate Road
- At 2nd roundabout, take 2nd exit onto Tollgate Road
- At 3rd roundabout, take 2nd exit onto Tollgate Road
- At 4th roundabout, take 2nd exit onto Tollgate Road
- At mini roundabout, take 2nd exit onto Tollgate Road
- At roundabout, take 3rd exit onto Woolwich Manor Way **A117**
- At 2nd roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At 3rd roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At Gallions Reach Roundabout, take 2nd exit onto Atlantis Avenue
- At traffic light, turn left onto Armada Way
- At roundabout, take 2nd exit onto Armada Way
- At 2nd roundabout, take 1st exit onto Armada Way
- Turn right onto Gallions Reach Access Road to **stand**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**RIBAS KEY** ON  
EVERY TRIP

## TO STRATFORD BUS STATION

- At **stand**, continue ahead on Gallions Reach Access Road
- Return back onto Gallions Reach Access Road
- Turn left onto Armada Way
- At roundabout, take 3rd exit onto Armada Way
- At 2nd roundabout, take 2nd exit onto Armada Way
- At traffic light, turn right onto Armada Way
- At Gallions Reach Roundabout, take 5th exit onto Woolwich Manor Way **A117**
- At roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At 2nd roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- Enter and exit Beckton Bus station and turn left onto Woolwich Manor Way
- At roundabout, take 1st exit onto Tollgate Road
- At 2nd roundabout, take 2nd exit onto Tollgate Road
- At 3rd roundabout, take 2nd exit onto Tollgate Road
- At 4th roundabout, take 2nd exit onto Tollgate Road
- At 5th roundabout, take 2nd exit onto Tollgate Road
- At mini roundabout, take 2nd exit onto Tollgate Road
- At traffic light, turn right onto Prince Regent Lane **A112**
- At traffic light, continue ahead onto Greengate Street **A112**
- Continue ahead onto The Broadway **A112**
- Continue ahead onto High Street (*Plaistow Station*) **A112**
- Continue ahead onto New Plaistow Road **A112**
- Continue ahead onto West Ham Lane **A112**
- Continue ahead onto Tramway Avenue **A112**
- At traffic light, turn left onto Broadway/High Street
- At traffic light, turn right onto Great Eastern Way **A118**
- At traffic light, turn left onto Broadway/High Street
- At **stand**, continue ahead and exit left onto Station Street
- At traffic light, turn right onto Great Eastern Way **A118**
- At traffic light, turn left onto Station Street to **stand**

# STRATFORD STATION

TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

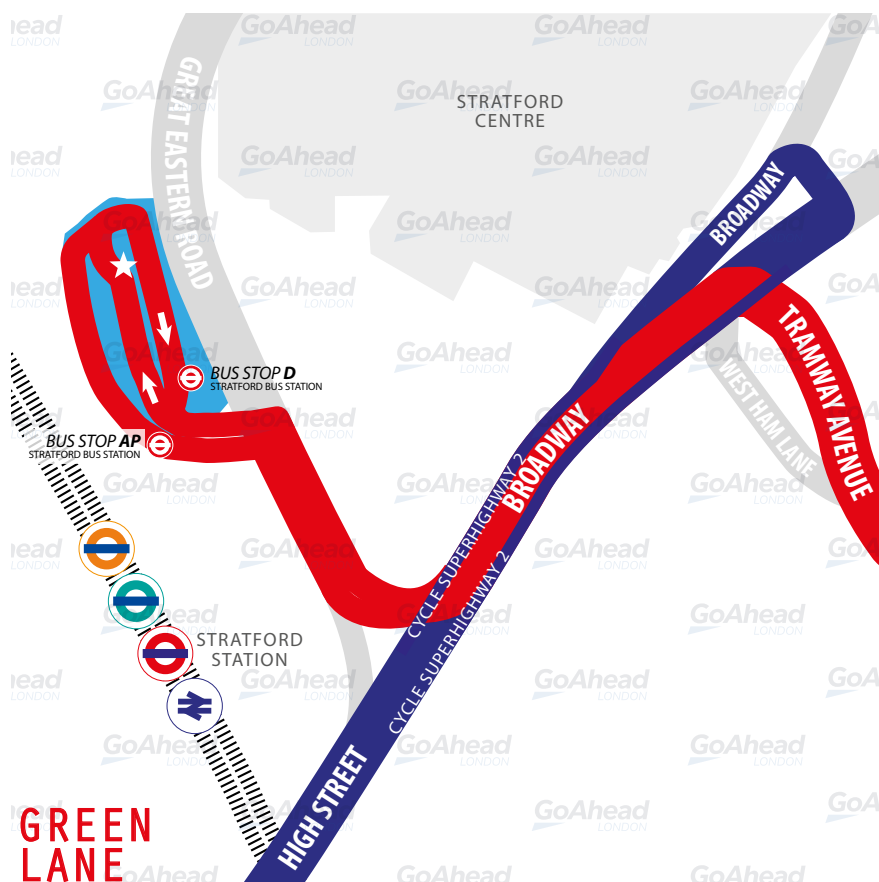
**From Gallions Reach.** Proceed from Stratford Bus Station to stand.

Set down in Stratford Bus Station at **ALIGHTING POINT AP1**.

**Towards Gallions Reach.** Depart to Stratford Bus Station.

Pick up in Stratford Bus Station at **BUS STOP D**.

Private stand for up to 14 buses facing north in Stratford Bus Station on west side of Great Eastern Road. **Blind display: STRATFORD.**



# PLAISTOW

## TURNING POINT

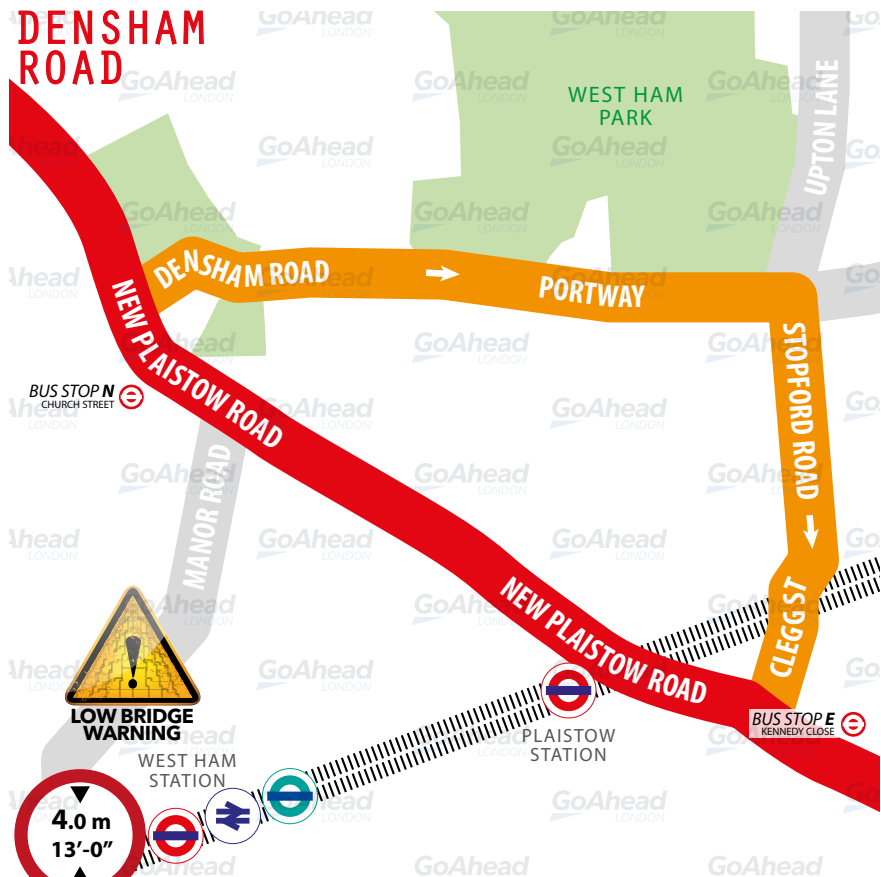
SWITCH THE  
**ENGINE OFF**  
WHILST AT THE  
STAND

**From North Woolwich.** Proceed from Plaistow Road, Densham Road, Portway, Stopford Road, Terrace Road, Pelly Road, Clegg Street. Set down on New Plaistow Road at **BUS STOP N**.

**Towards North Woolwich.** Depart to High Street. Pick up on High Street at **BUS STOP E**.

Turning point only - buses must not stand.

**Blind display:** **PLAISTOW.**



# PLAISTOW

## TURNING POINT

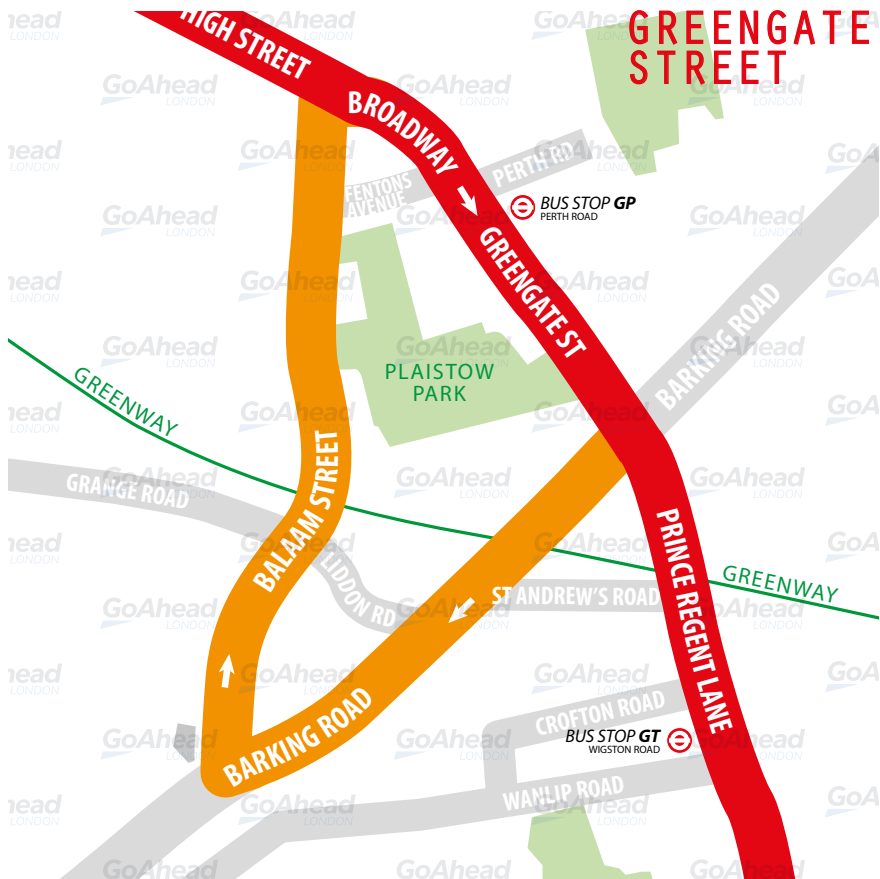
PLEASE CHECK  
**TRIP NUMBER**  
ON ETM BEFORE  
DEPARTING

**From Gallions Reach.** Proceed from Prince Regent Lane, Barking Road, Balaam Street, Plaistow Broadway. Set down on Prince Regent Lane at **BUS STOP GT**.

**Towards Gallions Reach.** Depart to Greengate Street. Pick up on Greengate Street at **BUS STOP GP**.

Turning point only - buses must not stand.

**Blind display:** **PLAISTOW**.



# BECKTON

CURTAILMENT POINT

**TURNING  
POINT ONLY.  
BUSES MUST NOT  
STAND.**

**From Stratford.** Proceed from Tollgate Road, Woolwich Manor Way, Beckton Bus Station to stand. Set down on Tollgate Road at **BUS STOP A**.

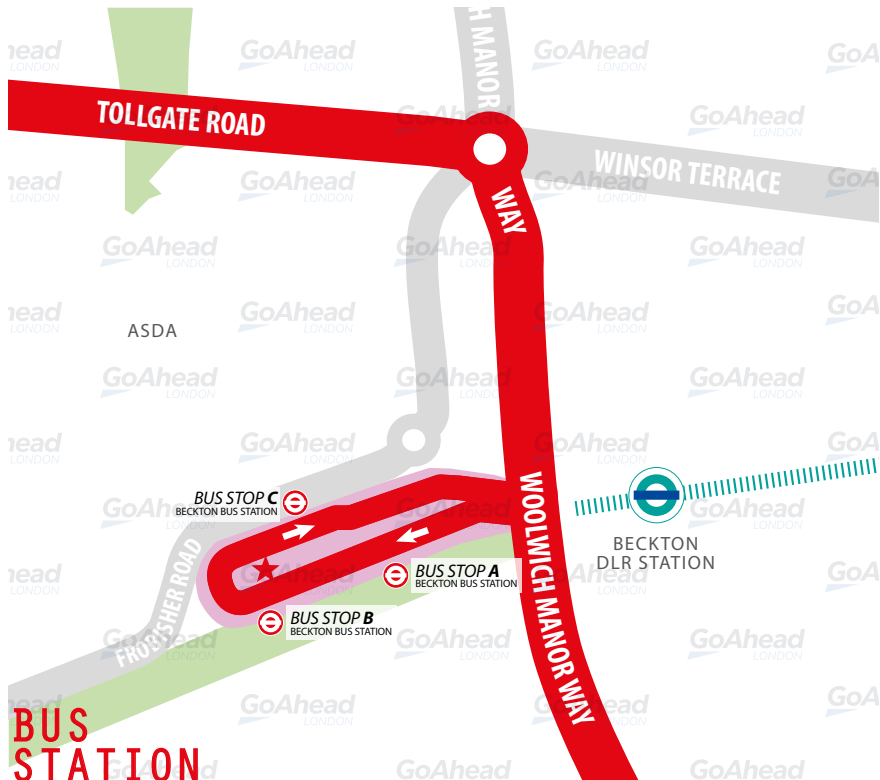
**Towards Stratford.** Depart to Beckton Bus Station.  
Pick up in Beckton Bus Station at **BUS STOP C**.

**From Gallions Reach.** Proceed from Woolwich Manor Way, Beckton Bus Station to stand. Set down on Woolwich Manor Way at **BUS STOP A**.

**Towards Gallions Reach.** Depart to Beckton Bus Station.  
Pick up in Beckton Bus Station at **BUS STOP B**.

Private stand for eight buses in bus station.

**Blind display:** **BECKTON BUS STATION**.



# GALLIONS REACH STATION

TURNING POINT

**TURNING  
POINT ONLY.**  
BUSES MUST NOT  
STAND.

**From Stratford.** Proceed from Atlantis Avenue, Armada Way.

Set down on Atlantis Avenue at **BUS STOP C**.

**Towards Stratford.** Depart to Atlantis Avenue.

Pick up on Atlantis Avenue at **BUS STOP D**.

**From Gallions Reach.** Proceed from Atlantis Avenue, Gallions Roundabout.

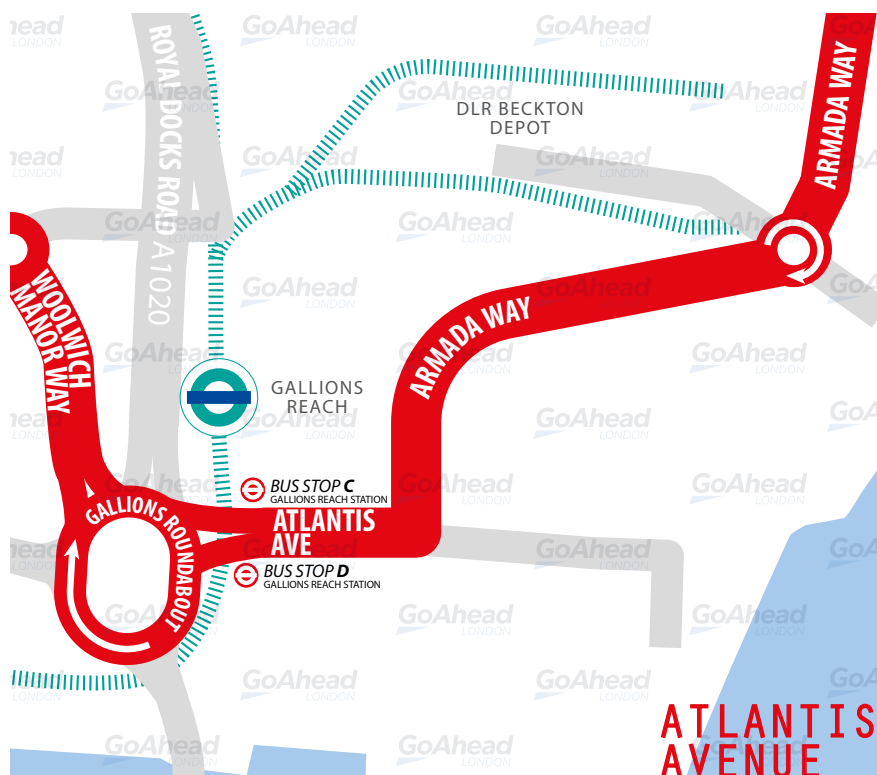
Set down on Atlantis Avenue at **BUS STOP D**.

**Towards Gallions Reach.** Depart to Atlantis Avenue.

Pick up on Atlantis Avenue at **BUS STOP C**.

Turning point only - buses must not stand.

**Blind display:** **GALLIONS REACH STATION.**



# GALLIONS REACH

TERMINUS POINT

SWITCH THE  
**ENGINE OFF**  
WHILST AT THE  
STAND

**From Stratford.** Proceed from Gallions Reach Access Road to stand.

Set down on Gallions Reach Shopping Park at **BUS STOP AP**.

**Towards Stratford.** Depart via Gallions Reach Access Road, Bus Turning Circle to Gallions Reach Access Road.

Pick up on Gallions Reach Shopping Park at **BUS STOP R**.

Public stand for three buses on west side of Gallions Reach Access Road to Shopping Park. **Blind display:** **GALLIONS REACH SHOPPING PARK.**



**RETAIL  
PARK**



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **PARKING ON STAND | STRATFORD BUS STATION**

Risk of buses passing if you step off the bus or if you drive past a bus, a driver may step off. Approach parked buses with caution and take care when alighting in a high bus movement area. Hi-Vis jackets are to be worn always whilst walking around the bus station.

## **DROP OFF POINT | STATION STREET STRATFORD**

A taxi rank/passenger drop-off point is located on Station Street. Risk of collision with pedestrians and an additional number of cars. Take care and caution while entering/coming out of the station.

## **BUSY PEDESTRIAN AREA | HIGH STREET STRATFORD**

Very busy area with pedestrians running across the junctions often without looking. Drivers are required to look/wait for intending passengers. Ensure the doors are clear before closing and moving off.

## **BUSY BUS STOP | TRAMWAY AVENUE STRATFORD**

Busy bus stop, risk of collision as buses must merge into busy traffic. Use care and caution when merging into the main carriageway after serving bus stop, especially during peak times.

## **BUSY PEDESTRIAN AREA | WEST HAM LANE PLAISTOW**

High pedestrian area. The danger of people crossing from behind cars. Exercise caution and look out for pedestrians walking out in front of buses.

## **LOW BRIDGE | NEW PLAISTOW ROAD / MANOR ROAD**

**Under no circumstances to go down Manor Road.** There is a low bridge further along this road. Not suitable for double-deck buses.

## **RISK OF COLLISION | NEW PLAISTOW RD / MANOR RD**

Risk of collision with traffic island if bus does not get in the right lane. Drivers advised to get in the lane early to avoid contact with the high kerb.

## **BUSY PEDESTRIAN AREA | PLAISTOW ROAD**

High pedestrian area. Danger of people crossing from behind cars. Exercise caution and be on the look out for pedestrians walking out in front of buses.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **BUSY PEDESTRIAN AREA | PLAISTOW HIGH STREET**

+ Greengate Street. High pedestrian area. Drivers need to exercise caution and be on the lookout for pedestrians walking out in front of buses.

## **BUSY BUS STOPS | PRINCE REGENT LANE**

Very busy bus stops, especially around Newham College and Royal Dock Academy. Drivers are required to wait for intending passengers. When closing doors, ensure its clear.

## **BUSY ROAD | TOLLGATE ROAD BECKTON**

Busy road with many schools along this road, so beware of children. Multiple roundabouts along the route with high kerbs, and a risk of clipping the kerb. Extreme care and caution, especially during morning and evening school hours.

## **MINI ROUNDABOUTS | WOOLWICH MANOR WAY**

+Tollgate Rd Mini-roundabouts and pedestrian crossings. Drivers are advised via the route guide to reduce speed and exercise caution when passing.

## **VARIOUS HAZARDS | BECKTON BUS STATION**

Drivers and other road users. Extra care and caution are required as manoeuvring in and out of the bus station, pedestrians rushing for buses, and in and out of Asda. Drivers must wear Hi Vis whilst moving around the bus stand. Buses enter the station only while proceeding towards Stratford.

## **UNEVEN ROAD | WOOLWICH MANOR WAY**

Drivers are advised to reduce speed at the location.

## **BUS PEDESTRIAN AREA | GALLIONS REACH RETAIL PARK**

Pedestrians, other road users. Care and caution is required, heavy pedestrian areas, people not looking where they are going, risk of cars stopping and suddenly pulling into the petrol station and parking areas.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**



AND THINK FIRST!

# OTHER INFORMATION

## CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### ROUTE 262 | CURTAILMENT ABBREVIATIONS

|            |                            |            |                            |
|------------|----------------------------|------------|----------------------------|
| <b>STR</b> | Stratford Station          | <b>BR</b>  | Plaistow, Bull Road        |
| <b>GG</b>  | Plaistow, Greengate Street | <b>BEC</b> | Beckton Bus Station        |
| <b>GRS</b> | Gallions Reach Station     | <b>GRS</b> | Gallions Reach Retail Park |

### FACILITIES | THROUGHOUT THE ROUTE

- Stratford Bus Station. (24 hours)
- Gallions Reach Retail Park
- If you urgently need to use a facility, please inform iBus immediately.

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***

CODE  
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE  
BLUE

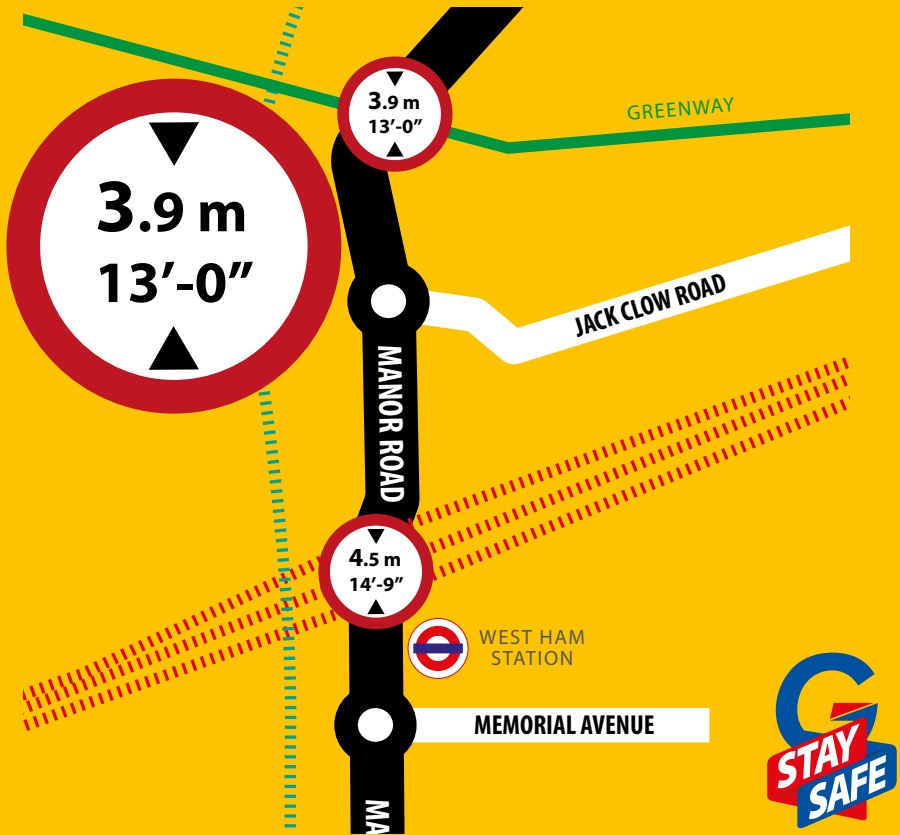
Call CentreComm for non-emergency, incident reporting or diversions

CODE  
RED

Call CentreComm for emergency services, passenger injury or assault

BE AWARE.

# WARNING LOW BRIDGE ON MANOR ROAD



Warning. Low bridge on Manor Road (off line of route) in West Ham. **Do not go under this bridge** under any circumstances. Anticipate and always remain alert.

# 262

## Route Guide & Hazard Awareness

***STRATFORD STATION - PLAISTOW - PRINCE REGENT LANE  
BECKTON BUS STATION - GALLIONS REACH RETAIL PARK***



# GRAB YOUR MAP

ASK AT THE FRONT COUNTER

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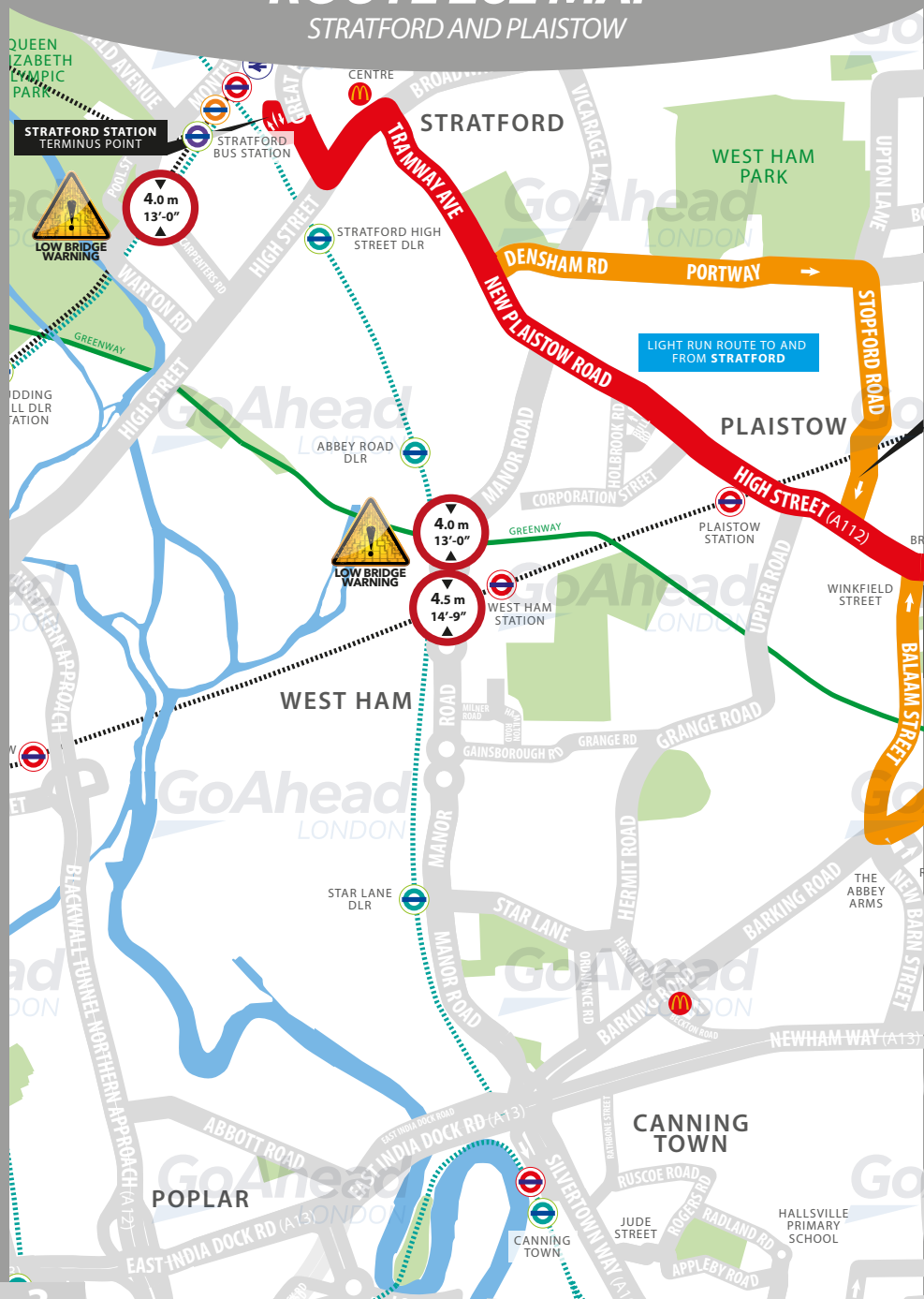
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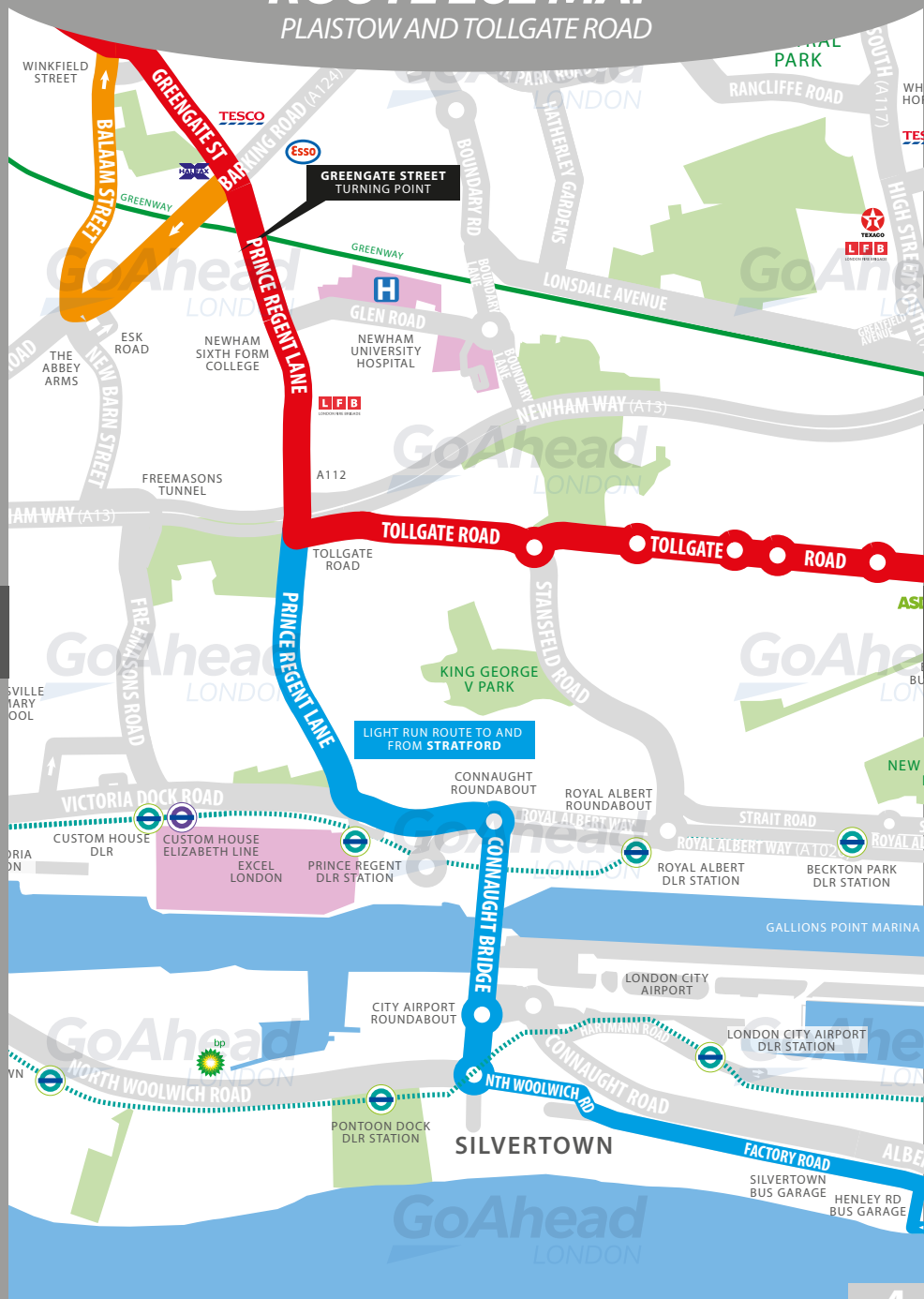
STRATFORD AND PLAISTOW



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# ROUTE 262 MAP

## PLAISTOW AND TOLLGATE ROAD



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# ROUTE 262 MAP

## TOLLGATE ROAD TO GALLIONS REACH



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
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IMMEDIATELY  
IF RUNNING  
LIGHT

## TO GALLIONS REACH RETAIL PARK

- Exit **Henley Road Garage**, turn right onto Factory Road
- At junction, turn right onto Albert Road **A117**
- Continue ahead onto Woolwich Manor Way **A117**
- At Gallions Reach Roundabout, take 4th exit onto Royal Docks Road **A1020**
- At traffic light, turn right onto Armada Way
- At roundabout, take 2nd exit onto Armada Way
- Turn left onto Gallions Reach Access Road to **stand**

## FROM GALLIONS REACH RETAIL PARK

- At **stand**, continue ahead on Gallions Reach Access Road
- Return back onto Gallions Reach Access Road
- Turn right onto Armada Way
- At roundabout, take 1st exit onto Armada Way
- At traffic light, turn left onto Royal Docks Road **A1020**
- At Gallions Reach Roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- Continue ahead onto Albert Road **A117**
- Turn left onto Store Road
- At junction, turn right onto Pier Road
- Turn right onto Henley Road to **Henley Road Garage**

# RUNNING LIGHT

RUNNING OUT OF SERVICE

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## TO STRATFORD BUS STATION

- Exit **Henley Road Garage**, turn left onto Factory Road
- Continue ahead onto North Woolwich Road
- At roundabout, take 3rd exit onto Connaught Bridge **A1020**
- At Connaught Roundabout, take 2nd onto Victoria Dock Road **A112**
- At traffic light, turn right onto Prince Regent Lane (*Prince Regent DLR*) **A112**
- Follow line of route to Stratford bus **stand**

## FROM STRATFORD BUS STATION

- At **stand**, continue ahead and exit left onto Station Street
- Follow line of route to Prince Regent Lane
- At Tollgate Road junction, continue ahead on Prince Regent Lane **A112**
- At traffic light, turn left onto Victoria Dock Road (*Prince Regent DLR*) **A112**
- At Connaught Roundabout, take 2nd exit onto Connaught Bridge **A1020**
- At roundabout, take 2nd exit onto Connaught Bridge **A1020**
- At 2nd roundabout, take 1st exit onto North Woolwich Road
- Continue ahead onto Factory Road
- Turn right onto Store Road
- At junction, turn right onto Pier Road
- Turn right onto Henley Road to **Henley Road Garage**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

**NEVER  
DIVERT OFF  
LINE-OF-ROUTE  
UNLESS ADVISED  
BY IBUS**

## TO GALLIONS REACH RETAIL PARK

- At **stand**, continue ahead and exit left onto Station Street
- At traffic light, turn right onto Great Eastern Way **A118**
- At traffic light, turn left onto High Street/ Broadway
- At traffic light, turn right onto Tramway Avenue **A112**
- Continue ahead onto West Ham Lane **A112**
- Continue ahead onto New Plaistow Road **A112**
- Continue ahead onto High Street (*Plaistow Station*) **A112**
- Continue ahead onto The Broadway **A112**
- Continue ahead onto Greengate Street **A112**
- At traffic light, continue ahead onto Prince Regent Lane **A112**
- At traffic light, turn left onto Tollgate Road
- At mini roundabout, take 1st exit onto Tollgate Road
- At roundabout, take 2nd exit onto Tollgate Road
- At 2nd roundabout, take 2nd exit onto Tollgate Road
- At 3rd roundabout, take 2nd exit onto Tollgate Road
- At 4th roundabout, take 2nd exit onto Tollgate Road
- At mini roundabout, take 2nd exit onto Tollgate Road
- At roundabout, take 3rd exit onto Woolwich Manor Way **A117**
- At 2nd roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At 3rd roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At Gallions Reach Roundabout, take 2nd exit onto Atlantis Avenue
- At traffic light, turn left onto Armada Way
- At roundabout, take 2nd exit onto Armada Way
- At 2nd roundabout, take 1st exit onto Armada Way
- Turn right onto Gallions Reach Access Road to **stand**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**RIBAS KEY** ON  
EVERY TRIP

## TO STRATFORD BUS STATION

- At **stand**, continue ahead on Gallions Reach Access Road
- Return back onto Gallions Reach Access Road
- Turn left onto Armada Way
- At roundabout, take 3rd exit onto Armada Way
- At 2nd roundabout, take 2nd exit onto Armada Way
- At traffic light, turn right onto Armada Way
- At Gallions Reach Roundabout, take 5th exit onto Woolwich Manor Way **A117**
- At roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At 2nd roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- Enter and exit Beckton Bus station and turn left onto Woolwich Manor Way
- At roundabout, take 1st exit onto Tollgate Road
- At 2nd roundabout, take 2nd exit onto Tollgate Road
- At 3rd roundabout, take 2nd exit onto Tollgate Road
- At 4th roundabout, take 2nd exit onto Tollgate Road
- At 5th roundabout, take 2nd exit onto Tollgate Road
- At mini roundabout, take 2nd exit onto Tollgate Road
- At traffic light, turn right onto Prince Regent Lane **A112**
- At traffic light, continue ahead onto Greengate Street **A112**
- Continue ahead onto The Broadway **A112**
- Continue ahead onto High Street (*Plaistow Station*) **A112**
- Continue ahead onto New Plaistow Road **A112**
- Continue ahead onto West Ham Lane **A112**
- Continue ahead onto Tramway Avenue **A112**
- At traffic light, turn left onto Broadway/High Street
- At traffic light, turn right onto Great Eastern Way **A118**
- At traffic light, turn left onto Broadway/High Street
- At **stand**, continue ahead and exit left onto Station Street
- At traffic light, turn right onto Great Eastern Way **A118**
- At traffic light, turn left onto Station Street to **stand**

# STRATFORD STATION

TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

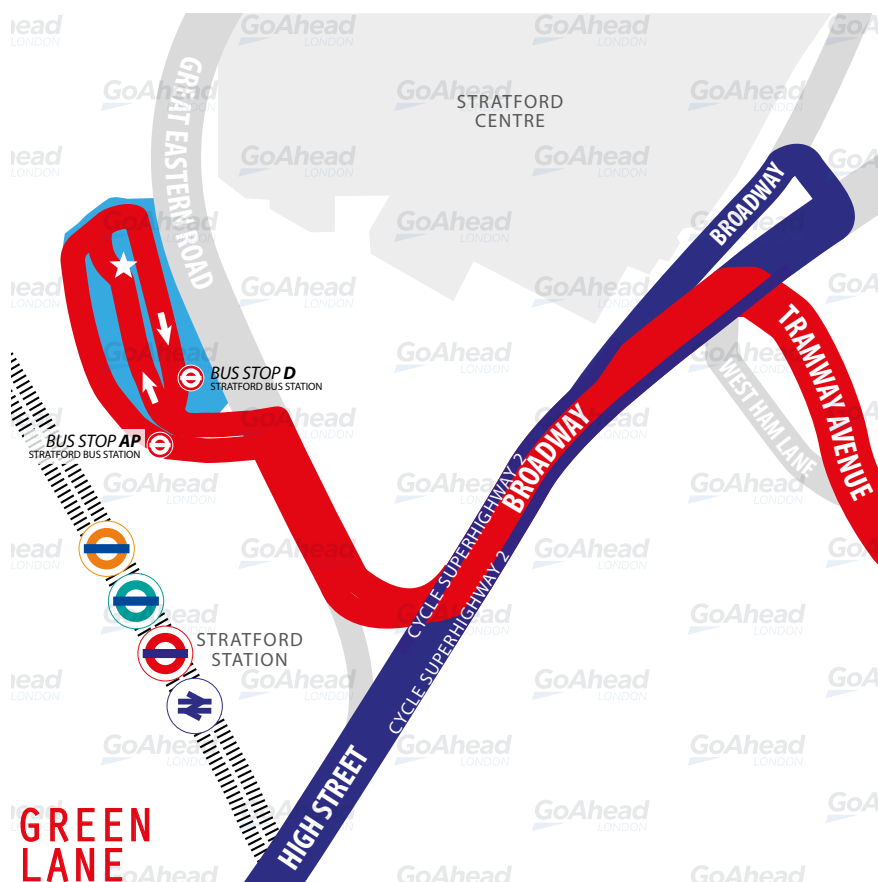
**From Gallions Reach.** Proceed from Stratford Bus Station to stand.

Set down in Stratford Bus Station at **ALIGHTING POINT AP1**.

**Towards Gallions Reach.** Depart to Stratford Bus Station.

Pick up in Stratford Bus Station at **BUS STOP D**.

Private stand for up to 14 buses facing north in Stratford Bus Station on west side of Great Eastern Road. **Blind display: STRATFORD.**





# PLAISTOW

## TURNING POINT

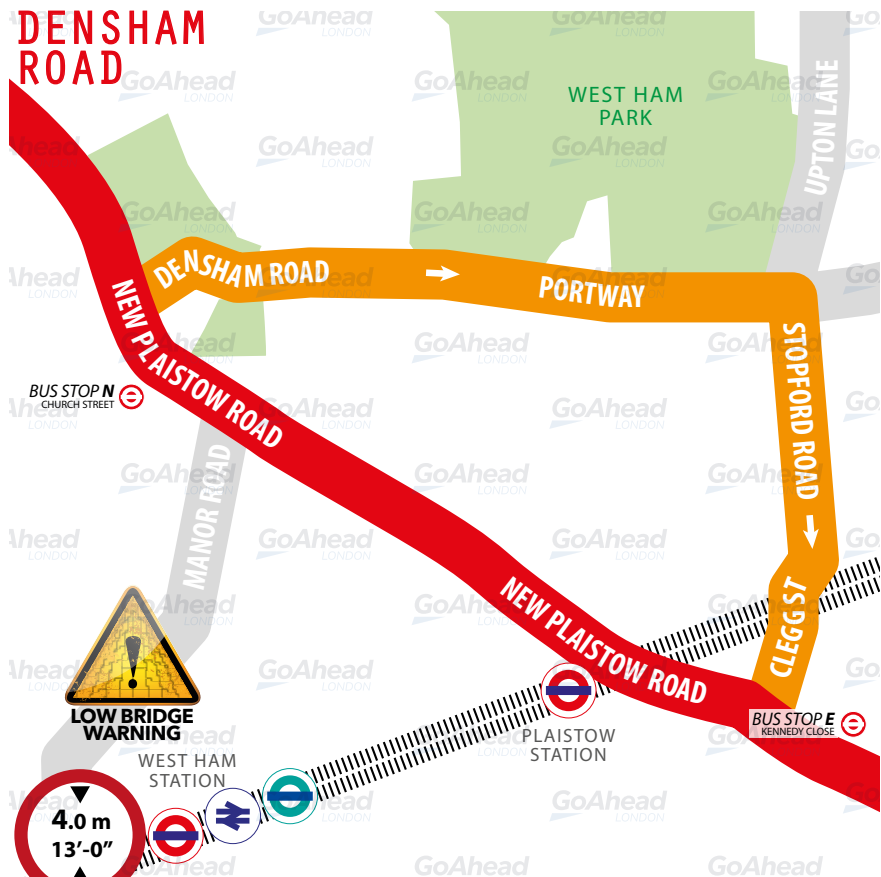
SWITCH THE  
**ENGINE OFF**  
WHILST AT THE  
STAND

**From North Woolwich.** Proceed from Plaistow Road, Densham Road, Portway, Stopford Road, Terrace Road, Pelly Road, Clegg Street. Set down on New Plaistow Road at **BUS STOP N**.

**Towards North Woolwich.** Depart to High Street. Pick up on High Street at **BUS STOP E**.

Turning point only - buses must not stand.

**Blind display:** **PLAISTOW.**



# PLAISTOW

## TURNING POINT

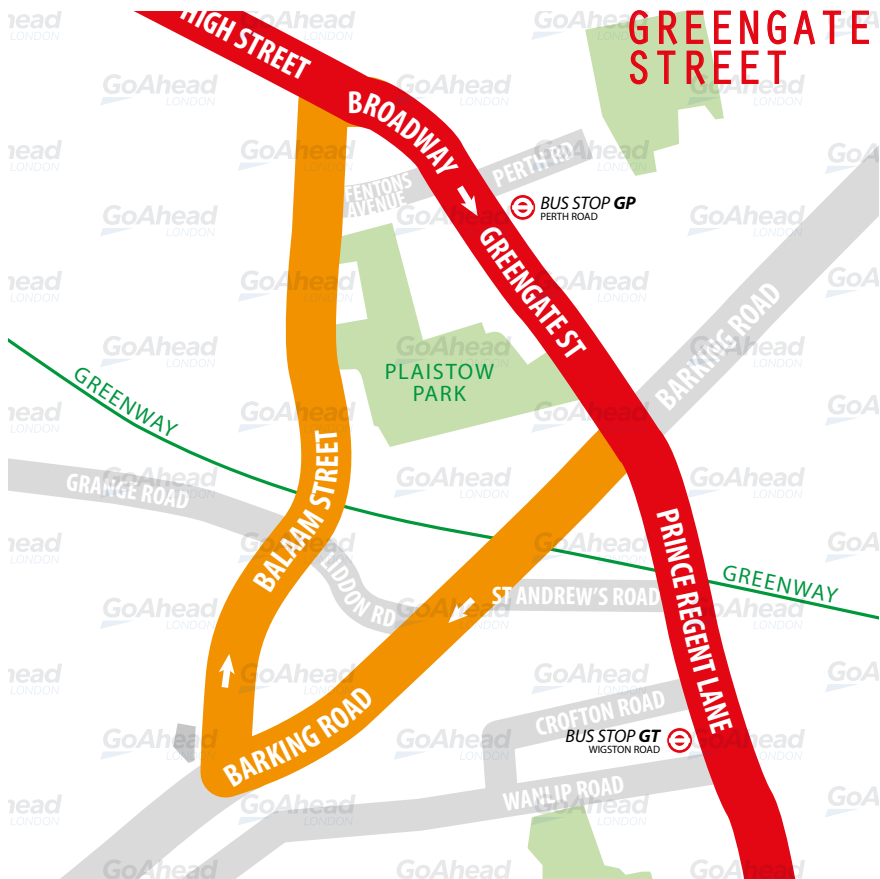
PLEASE CHECK  
**TRIP NUMBER**  
ON ETM BEFORE  
DEPARTING

**From Gallions Reach.** Proceed from Prince Regent Lane, Barking Road, Balaam Street, Plaistow Broadway. Set down on Prince Regent Lane at **BUS STOP GT**.

**Towards Gallions Reach.** Depart to Greengate Street. Pick up on Greengate Street at **BUS STOP GP**.

Turning point only - buses must not stand.

**Blind display:** **PLAISTOW**.



# BECKTON

CURTAILMENT POINT

**TURNING  
POINT ONLY.  
BUSES MUST NOT  
STAND.**

**From Stratford.** Proceed from Tollgate Road, Woolwich Manor Way, Beckton Bus Station to stand. Set down on Tollgate Road at **BUS STOP A**.

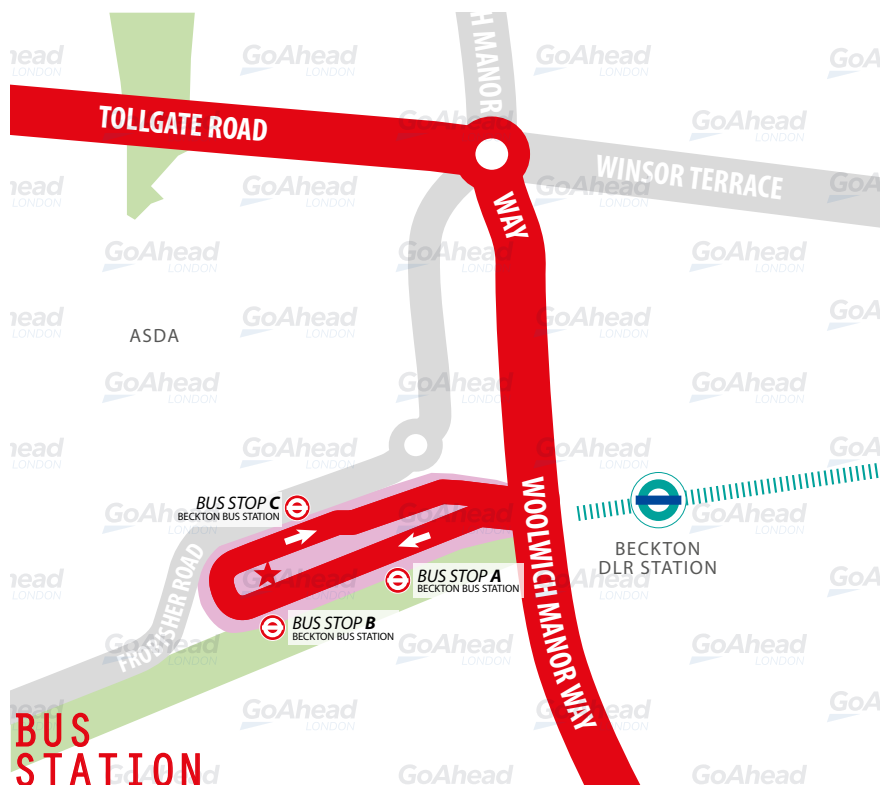
**Towards Stratford.** Depart to Beckton Bus Station.  
Pick up in Beckton Bus Station at **BUS STOP C**.

**From Gallions Reach.** Proceed from Woolwich Manor Way, Beckton Bus Station to stand. Set down on Woolwich Manor Way at **BUS STOP A**.

**Towards Gallions Reach.** Depart to Beckton Bus Station.  
Pick up in Beckton Bus Station at **BUS STOP B**.

Private stand for eight buses in bus station.

**Blind display:** **BECKTON BUS STATION**.



# GALLIONS REACH STATION

TURNING POINT

**TURNING  
POINT ONLY.**  
BUSES MUST NOT  
STAND.

**From Stratford.** Proceed from Atlantis Avenue, Armada Way.

Set down on Atlantis Avenue at **BUS STOP C**.

**Towards Stratford.** Depart to Atlantis Avenue.

Pick up on Atlantis Avenue at **BUS STOP D**.

**From Gallions Reach.** Proceed from Atlantis Avenue, Gallions Roundabout.

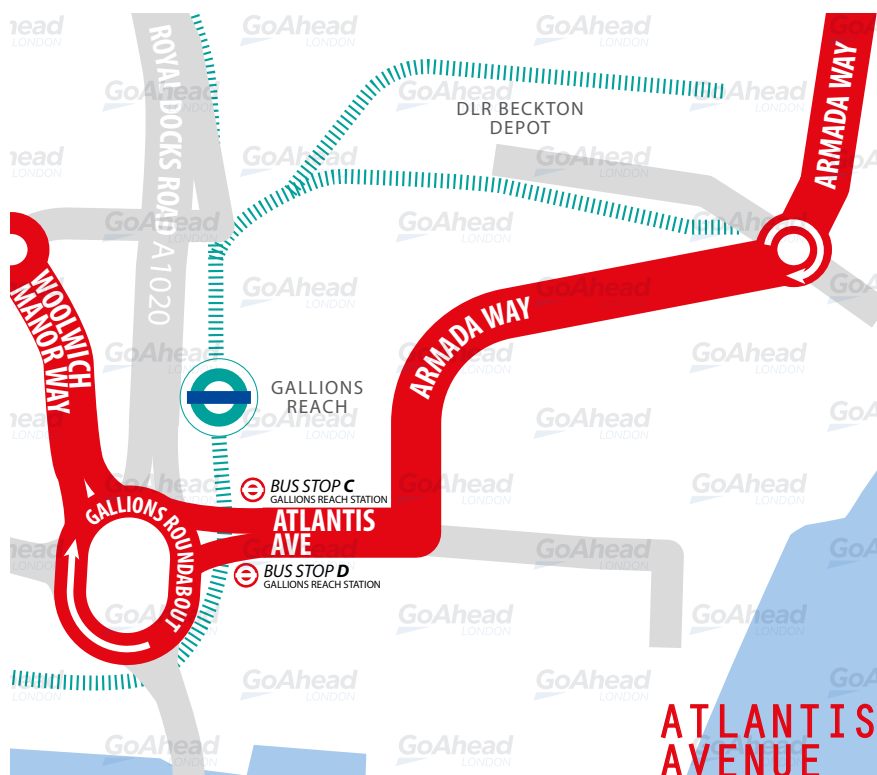
Set down on Atlantis Avenue at **BUS STOP D**.

**Towards Gallions Reach.** Depart to Atlantis Avenue.

Pick up on Atlantis Avenue at **BUS STOP C**.

Turning point only - buses must not stand.

**Blind display:** **GALLIONS REACH STATION.**



# GALLIONS REACH

TERMINUS POINT

SWITCH THE  
**ENGINE OFF**  
WHILST AT THE  
STAND

**From Stratford.** Proceed from Gallions Reach Access Road to stand.

Set down on Gallions Reach Shopping Park at **BUS STOP AP**.

**Towards Stratford.** Depart via Gallions Reach Access Road, Bus Turning Circle to Gallions Reach Access Road.

Pick up on Gallions Reach Shopping Park at **BUS STOP R**.

Public stand for three buses on west side of Gallions Reach Access Road to Shopping Park. **Blind display:** **GALLIONS REACH SHOPPING PARK**.



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **PARKING ON STAND | STRATFORD BUS STATION**

Risk of buses passing if you step off the bus or if you drive past a bus, a driver may step off. Approach parked buses with caution and take care when alighting in a high bus movement area. Hi-Vis jackets are to be worn always whilst walking around the bus station.

## **DROP OFF POINT | STATION STREET STRATFORD**

A taxi rank/passenger drop-off point is located on Station Street. Risk of collision with pedestrians and an additional number of cars. Take care and caution while entering/coming out of the station.

## **BUSY PEDESTRIAN AREA | HIGH STREET STRATFORD**

Very busy area with pedestrians running across the junctions often without looking. Drivers are required to look/wait for intending passengers. Ensure the doors are clear before closing and moving off.

## **BUSY BUS STOP | TRAMWAY AVENUE STRATFORD**

Busy bus stop, risk of collision as buses must merge into busy traffic. Use care and caution when merging into the main carriageway after serving bus stop, especially during peak times.

## **BUSY PEDESTRIAN AREA | WEST HAM LANE PLAISTOW**

High pedestrian area. The danger of people crossing from behind cars. Exercise caution and look out for pedestrians walking out in front of buses.

## **LOW BRIDGE | NEW PLAISTOW ROAD / MANOR ROAD**

**Under no circumstances to go down Manor Road.** There is a low bridge further along this road. Not suitable for double-deck buses.

## **RISK OF COLLISION | NEW PLAISTOW RD / MANOR RD**

Risk of collision with traffic island if bus does not get in the right lane. Drivers advised to get in the lane early to avoid contact with the high kerb.

## **BUSY PEDESTRIAN AREA | PLAISTOW ROAD**

High pedestrian area. Danger of people crossing from behind cars. Exercise caution and be on the look out for pedestrians walking out in front of buses.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **BUSY PEDESTRIAN AREA | PLAISTOW HIGH STREET**

+ Greengate Street. High pedestrian area. Drivers need to exercise caution and be on the lookout for pedestrians walking out in front of buses.

## **BUSY BUS STOPS | PRINCE REGENT LANE**

Very busy bus stops, especially around Newham College and Royal Dock Academy. Drivers are required to wait for intending passengers. When closing doors, ensure its clear.

## **BUSY ROAD | TOLLGATE ROAD BECKTON**

Busy road with many schools along this road, so beware of children. Multiple roundabouts along the route with high kerbs, and a risk of clipping the kerb. Extreme care and caution, especially during morning and evening school hours.

## **MINI ROUNDABOUTS | WOOLWICH MANOR WAY**

+Tollgate Rd Mini-roundabouts and pedestrian crossings. Drivers are advised via the route guide to reduce speed and exercise caution when passing.

## **VARIOUS HAZARDS | BECKTON BUS STATION**

Drivers and other road users. Extra care and caution are required as manoeuvring in and out of the bus station, pedestrians rushing for buses, and in and out of Asda. Drivers must wear Hi Vis whilst moving around the bus stand. Buses enter the station only while proceeding towards Stratford.

## **UNEVEN ROAD | WOOLWICH MANOR WAY**

Drivers are advised to reduce speed at the location.

## **BUS PEDESTRIAN AREA | GALLIONS REACH RETAIL PARK**

Pedestrians, other road users. Care and caution is required, heavy pedestrian areas, people not looking where they are going, risk of cars stopping and suddenly pulling into the petrol station and parking areas.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**



AND THINK FIRST!



# OTHER INFORMATION

## CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### ROUTE 262 | CURTAILMENT ABBREVIATIONS

|            |                            |            |                            |
|------------|----------------------------|------------|----------------------------|
| <b>STR</b> | Stratford Station          | <b>BR</b>  | Plaistow, Bull Road        |
| <b>GG</b>  | Plaistow, Greengate Street | <b>BEC</b> | Beckton Bus Station        |
| <b>GRS</b> | Gallions Reach Station     | <b>GRS</b> | Gallions Reach Retail Park |

### FACILITIES | THROUGHOUT THE ROUTE

- Stratford Bus Station. (24 hours).
- Gallions Reach Retail Park
- If you urgently need to use a facility, please inform iBus immediately.

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***

CODE  
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE  
BLUE

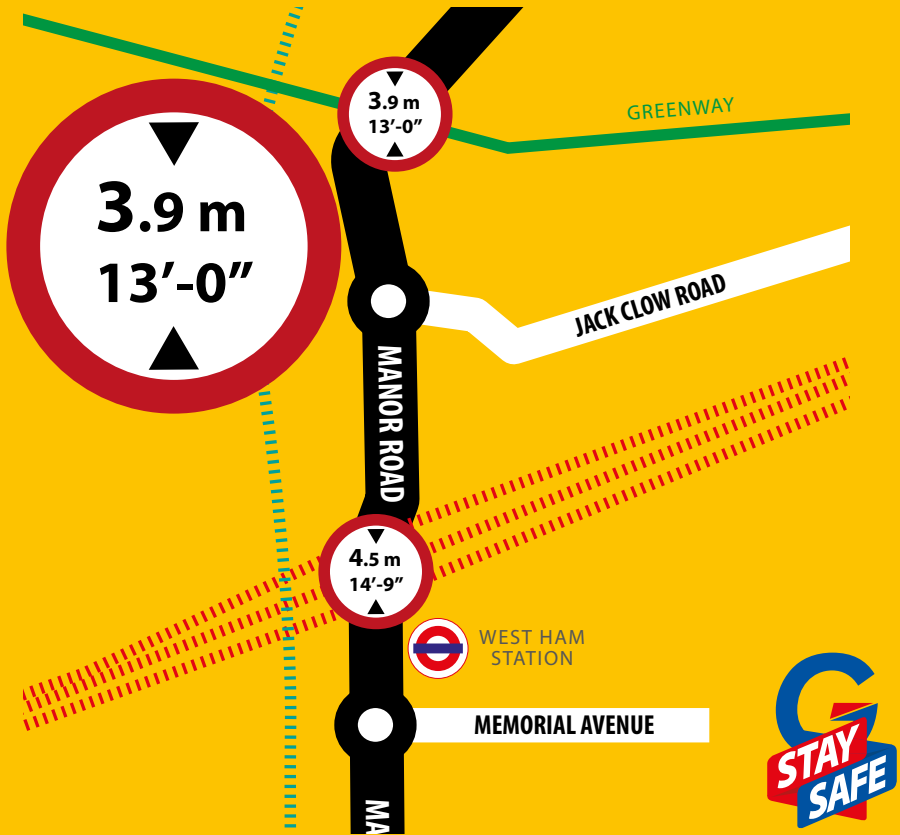
Call CentreComm for non-emergency, incident reporting or diversions

CODE  
RED

Call CentreComm for emergency services, passenger injury or assault

BE AWARE.

# WARNING LOW BRIDGE ON MANOR ROAD



Warning. Low bridge on Manor Road (off line of route) in West Ham. **Do not go under this bridge** under any circumstances. Anticipate and always remain alert.

# 262

## Route Guide & Hazard Awareness

***STRATFORD STATION - PLAISTOW - PRINCE REGENT LANE  
BECKTON BUS STATION - GALLIONS REACH RETAIL PARK***



# GRAB YOUR MAP

ASK AT THE FRONT COUNTER

## CHANGEOVER | BECKTON STATION

Towards Gallions Reach on Woolwich Manor Way at **BUS STOP H** (Beckton Station). Towards Stratford in Beckton Bus Stn at **BUS STOP C** (Beckton Bus Stn).

*Always communicate in advance with iBus if you are late for any reason.*

ALL ROUTE GUIDES ARE ACCOMPANIED WITH AN A3 SIZED MAP WHICH SHOWS THE WHOLE ROUTE, INCLUDING LIGHT RUNS. **ASK FOR THE MAP** TO ASSIST YOU.

SPECIMEN ONLY



**Route 262 is a high frequency route.** Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

**IMPORTANT:** You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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## **FULL ROUTE 262 MAP**

Between  
Stratford and  
Plaistow.

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## **FULL ROUTE 262 MAP**

Between Plaistow  
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**4**

## **FULL ROUTE 262 MAP**

Between Tollgate  
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Terminus point  
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Turning point  
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Turning point  
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**12**

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Curtailment point  
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**13**

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Turning point  
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and map.

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Hazards to be  
aware of and  
other points to  
note.

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## **LOCAL HAZARDS**

Hazards to be  
aware of and  
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Manor Road, off  
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## **THINGS TO REMEMBER**

Make notes along  
the way.

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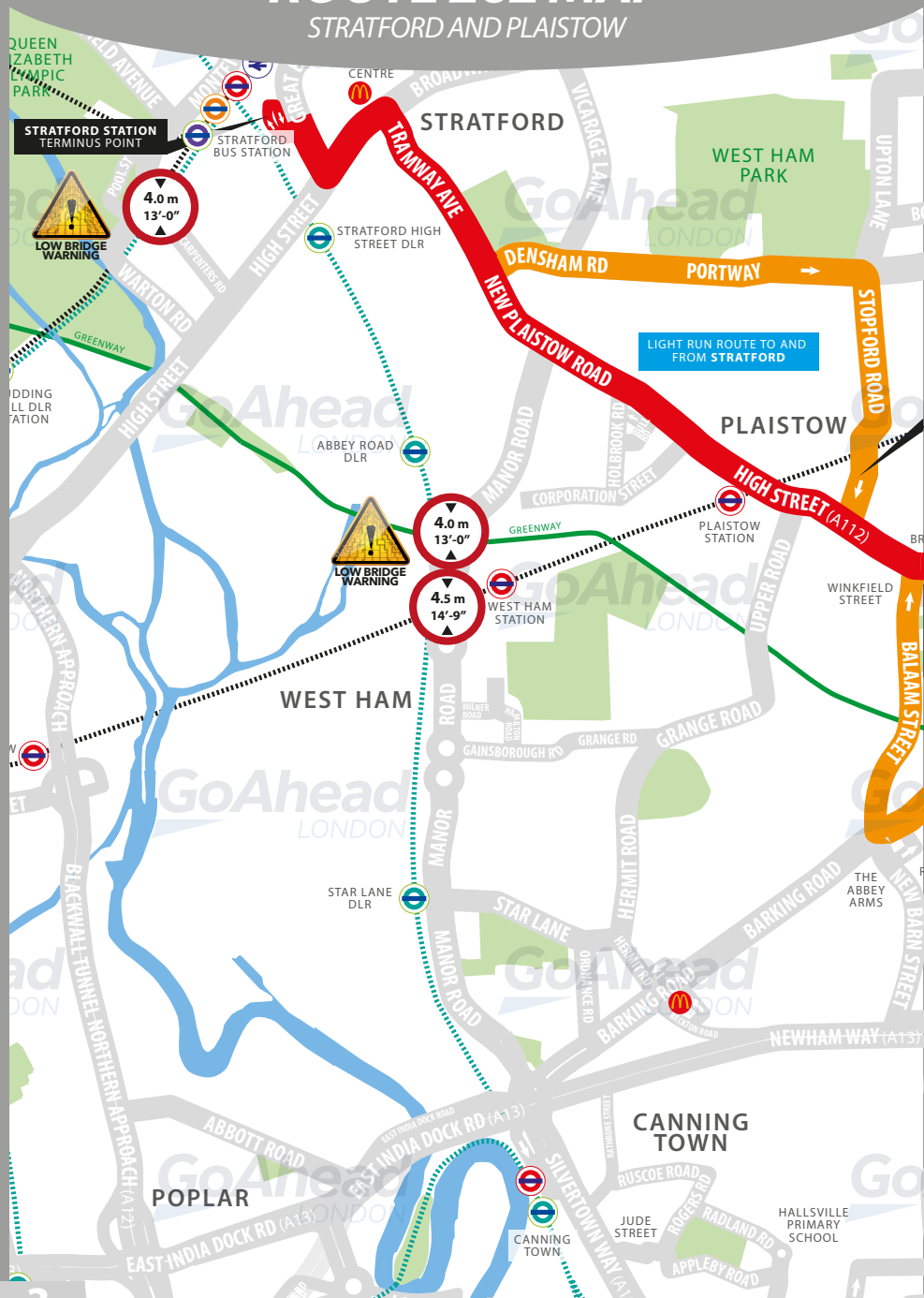
## **THINGS TO REMEMBER**

Make notes along  
the way.

**22**

# ROUTE 262 MAP

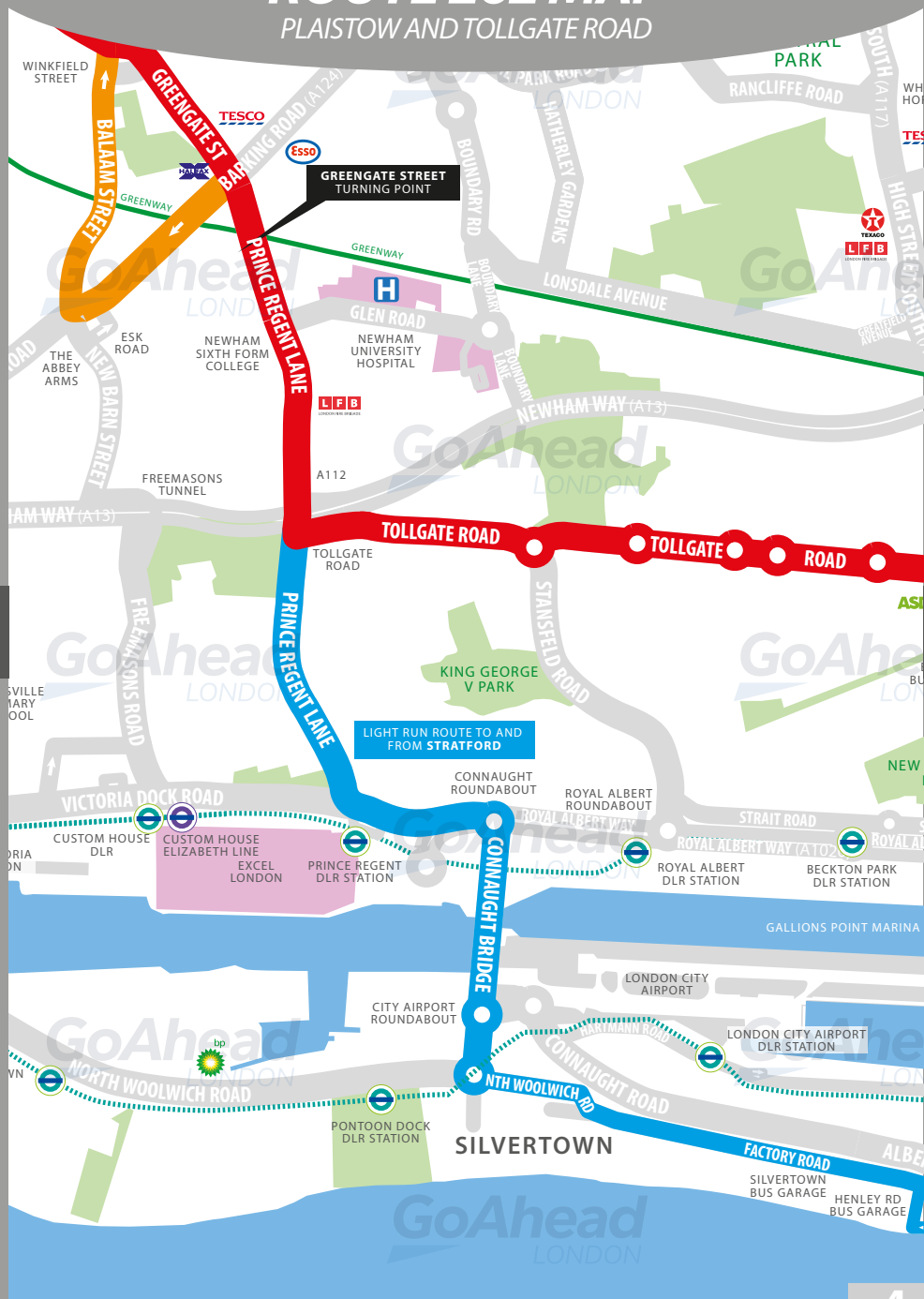
STRATFORD AND PLAISTOW



GO TO  
PAGE 4

# ROUTE 262 MAP

## PLAISTOW AND TOLLGATE ROAD



GO TO  
PAGE 3

GO TO  
PAGE 5

# ROUTE 262 MAP

## TOLLGATE ROAD TO GALLIONS REACH





# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO GALLIONS REACH RETAIL PARK

- Exit **Henley Road Garage**, turn right onto Factory Road
- At junction, turn right onto Albert Road **A117**
- Continue ahead onto Woolwich Manor Way **A117**
- At Gallions Reach Roundabout, take 4th exit onto Royal Docks Road **A1020**
- At traffic light, turn right onto Armada Way
- At roundabout, take 2nd exit onto Armada Way
- Turn left onto Gallions Reach Access Road to **stand**

## FROM GALLIONS REACH RETAIL PARK

- At **stand**, continue ahead on Gallions Reach Access Road
- Return back onto Gallions Reach Access Road
- Turn right onto Armada Way
- At roundabout, take 1st exit onto Armada Way
- At traffic light, turn left onto Royal Docks Road **A1020**
- At Gallions Reach Roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- Continue ahead onto Albert Road **A117**
- Turn left onto Store Road
- At junction, turn right onto Pier Road
- Turn right onto Henley Road to **Henley Road Garage**

# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO STRATFORD BUS STATION

- Exit **Henley Road Garage**, turn left onto Factory Road
- Continue ahead onto North Woolwich Road
- At roundabout, take 3rd exit onto Connaught Bridge **A1020**
- At Connaught Roundabout, take 2nd onto Victoria Dock Road **A112**
- At traffic light, turn right onto Prince Regent Lane (*Prince Regent DLR*) **A112**
- Follow line of route to Stratford bus **stand**

## FROM STRATFORD BUS STATION

- At **stand**, continue ahead and exit left onto Station Street
- Follow line of route to Prince Regent Lane
- At Tollgate Road junction, continue ahead on Prince Regent Lane **A112**
- At traffic light, turn left onto Victoria Dock Road (*Prince Regent DLR*) **A112**
- At Connaught Roundabout, take 2nd exit onto Connaught Bridge **A1020**
- At roundabout, take 2nd exit onto Connaught Bridge **A1020**
- At 2nd roundabout, take 1st exit onto North Woolwich Road
- Continue ahead onto Factory Road
- Turn right onto Store Road
- At junction, turn right onto Pier Road
- Turn right onto Henley Road to **Henley Road Garage**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

**NEVER  
DIVERT OFF  
LINE-OF-ROUTE  
UNLESS ADVISED  
BY IBUS**

## TO GALLIONS REACH RETAIL PARK

- At **stand**, continue ahead and exit left onto Station Street
- At traffic light, turn right onto Great Eastern Way **A118**
- At traffic light, turn left onto High Street/ Broadway
- At traffic light, turn right onto Tramway Avenue **A112**
- Continue ahead onto West Ham Lane **A112**
- Continue ahead onto New Plaistow Road **A112**
- Continue ahead onto High Street (*Plaistow Station*) **A112**
- Continue ahead onto The Broadway **A112**
- Continue ahead onto Greengate Street **A112**
- At traffic light, continue ahead onto Prince Regent Lane **A112**
- At traffic light, turn left onto Tollgate Road
- At mini roundabout, take 1st exit onto Tollgate Road
- At roundabout, take 2nd exit onto Tollgate Road
- At 2nd roundabout, take 2nd exit onto Tollgate Road
- At 3rd roundabout, take 2nd exit onto Tollgate Road
- At 4th roundabout, take 2nd exit onto Tollgate Road
- At mini roundabout, take 2nd exit onto Tollgate Road
- At roundabout, take 3rd exit onto Woolwich Manor Way **A117**
- At 2nd roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At 3rd roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At Gallions Reach Roundabout, take 2nd exit onto Atlantis Avenue
- At traffic light, turn left onto Armada Way
- At roundabout, take 2nd exit onto Armada Way
- At 2nd roundabout, take 1st exit onto Armada Way
- Turn right onto Gallions Reach Access Road to **stand**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**RIBAS KEY** ON  
EVERY TRIP

## TO STRATFORD BUS STATION

- At **stand**, continue ahead on Gallions Reach Access Road
- Return back onto Gallions Reach Access Road
- Turn left onto Armada Way
- At roundabout, take 3rd exit onto Armada Way
- At 2nd roundabout, take 2nd exit onto Armada Way
- At traffic light, turn right onto Armada Way
- At Gallions Reach Roundabout, take 5th exit onto Woolwich Manor Way **A117**
- At roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- At 2nd roundabout, take 2nd exit onto Woolwich Manor Way **A117**
- Enter and exit Beckton Bus station and turn left onto Woolwich Manor Way
- At roundabout, take 1st exit onto Tollgate Road
- At 2nd roundabout, take 2nd exit onto Tollgate Road
- At 3rd roundabout, take 2nd exit onto Tollgate Road
- At 4th roundabout, take 2nd exit onto Tollgate Road
- At 5th roundabout, take 2nd exit onto Tollgate Road
- At mini roundabout, take 2nd exit onto Tollgate Road
- At traffic light, turn right onto Prince Regent Lane **A112**
- At traffic light, continue ahead onto Greengate Street **A112**
- Continue ahead onto The Broadway **A112**
- Continue ahead onto High Street (*Plaistow Station*) **A112**
- Continue ahead onto New Plaistow Road **A112**
- Continue ahead onto West Ham Lane **A112**
- Continue ahead onto Tramway Avenue **A112**
- At traffic light, turn left onto Broadway/High Street
- At traffic light, turn right onto Great Eastern Way **A118**
- At traffic light, turn left onto Broadway/High Street
- At **stand**, continue ahead and exit left onto Station Street
- At traffic light, turn right onto Great Eastern Way **A118**
- At traffic light, turn left onto Station Street to **stand**

# STRATFORD STATION

TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

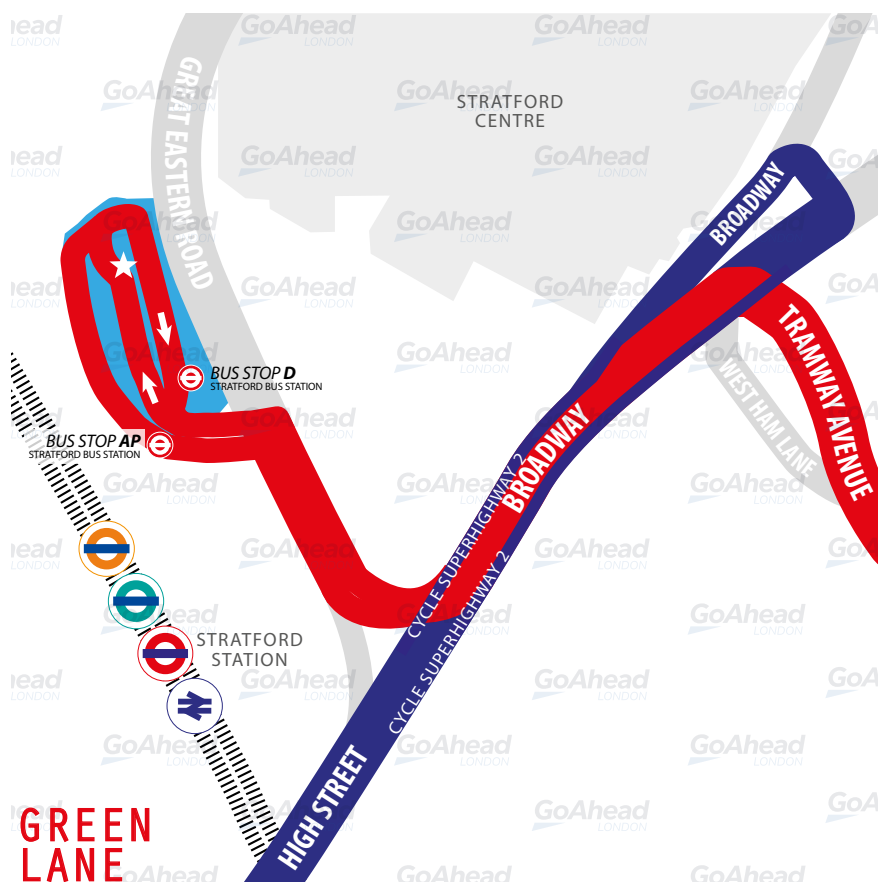
**From Gallions Reach.** Proceed from Stratford Bus Station to stand.

Set down in Stratford Bus Station at **ALIGHTING POINT AP1**.

**Towards Gallions Reach.** Depart to Stratford Bus Station.

Pick up in Stratford Bus Station at **BUS STOP D**.

Private stand for up to 14 buses facing north in Stratford Bus Station on west side of Great Eastern Road. **Blind display: STRATFORD.**



# PLAISTOW

## TURNING POINT

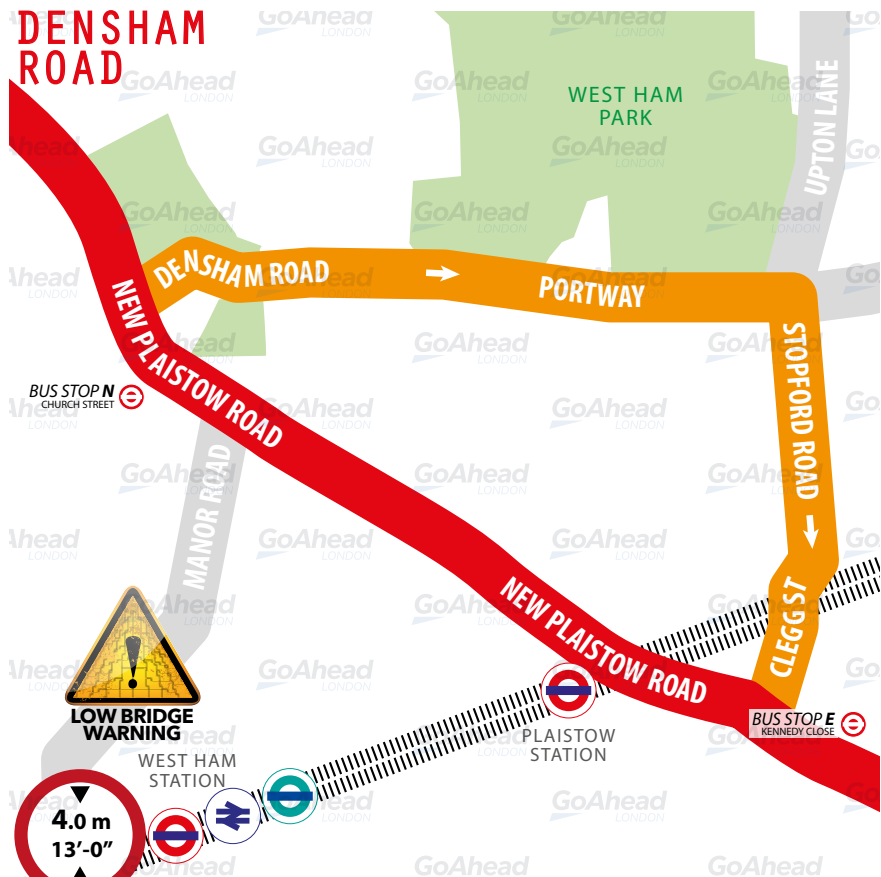
SWITCH THE  
**ENGINE OFF**  
WHILST AT THE  
STAND

**From North Woolwich.** Proceed from Plaistow Road, Densham Road, Portway, Stopford Road, Terrace Road, Pelly Road, Clegg Street. Set down on New Plaistow Road at **BUS STOP N**.

**Towards North Woolwich.** Depart to High Street. Pick up on High Street at **BUS STOP E**.

Turning point only - buses must not stand.

**Blind display:** **PLAISTOW.**



# PLAISTOW

## TURNING POINT

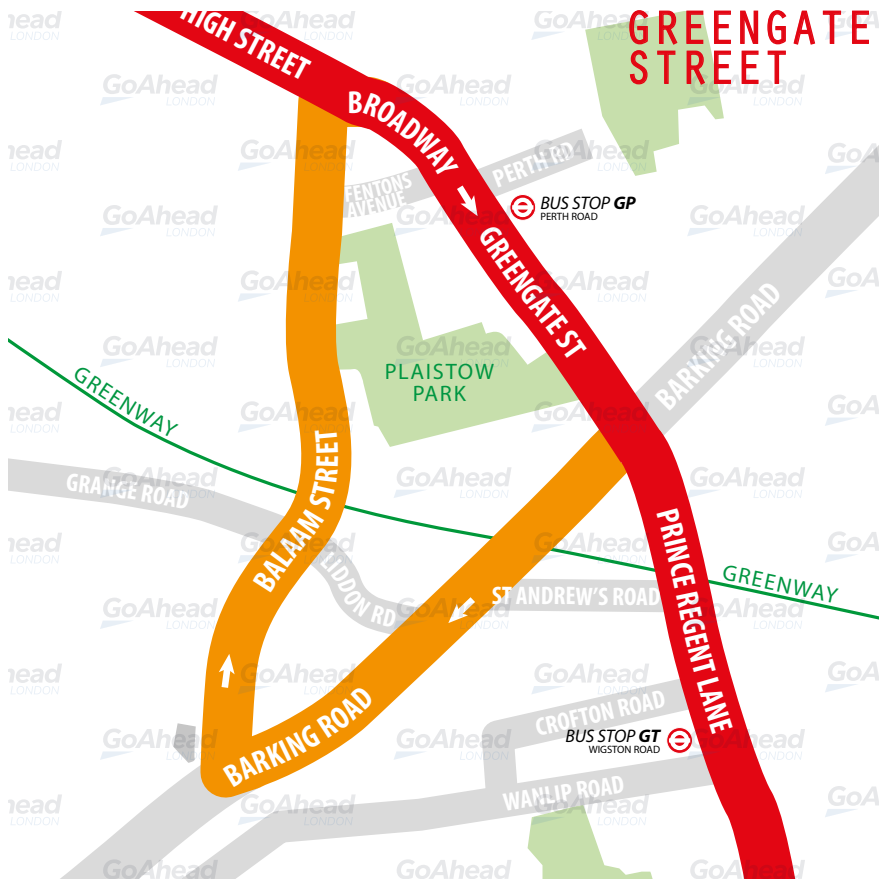
PLEASE CHECK  
**TRIP NUMBER**  
ON ETM BEFORE  
DEPARTING

**From Gallions Reach.** Proceed from Prince Regent Lane, Barking Road, Balaam Street, Plaistow Broadway. Set down on Prince Regent Lane at **BUS STOP GT**.

**Towards Gallions Reach.** Depart to Greengate Street. Pick up on Greengate Street at **BUS STOP GP**.

Turning point only - buses must not stand.

**Blind display:** **PLAISTOW**.



# BECKTON

CURTAILMENT POINT

**TURNING  
POINT ONLY.  
BUSES MUST NOT  
STAND.**

**From Stratford.** Proceed from Tollgate Road, Woolwich Manor Way, Beckton Bus Station to stand. Set down on Tollgate Road at **BUS STOP A**.

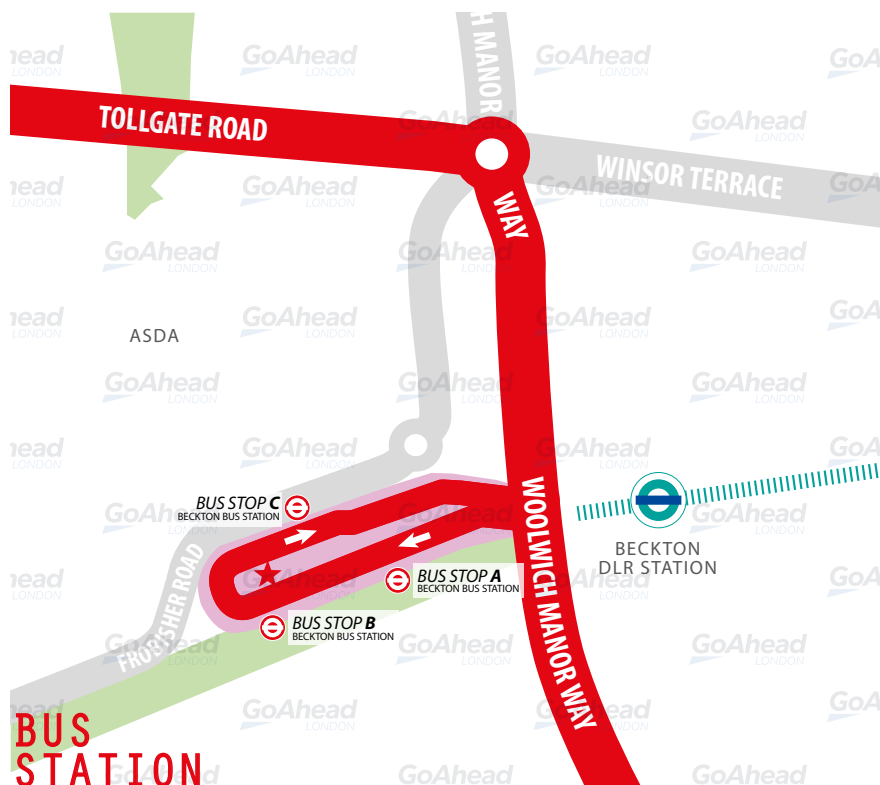
**Towards Stratford.** Depart to Beckton Bus Station.  
Pick up in Beckton Bus Station at **BUS STOP C**.

**From Gallions Reach.** Proceed from Woolwich Manor Way, Beckton Bus Station to stand. Set down on Woolwich Manor Way at **BUS STOP A**.

**Towards Gallions Reach.** Depart to Beckton Bus Station.  
Pick up in Beckton Bus Station at **BUS STOP B**.

Private stand for eight buses in bus station.

**Blind display:** **BECKTON BUS STATION**.





# GALLIONS REACH STATION

TURNING POINT

**TURNING  
POINT ONLY.**  
BUSES MUST NOT  
STAND.

**From Stratford.** Proceed from Atlantis Avenue, Armada Way.

Set down on Atlantis Avenue at **BUS STOP C**.

**Towards Stratford.** Depart to Atlantis Avenue.

Pick up on Atlantis Avenue at **BUS STOP D**.

**From Gallions Reach.** Proceed from Atlantis Avenue, Gallions Roundabout.

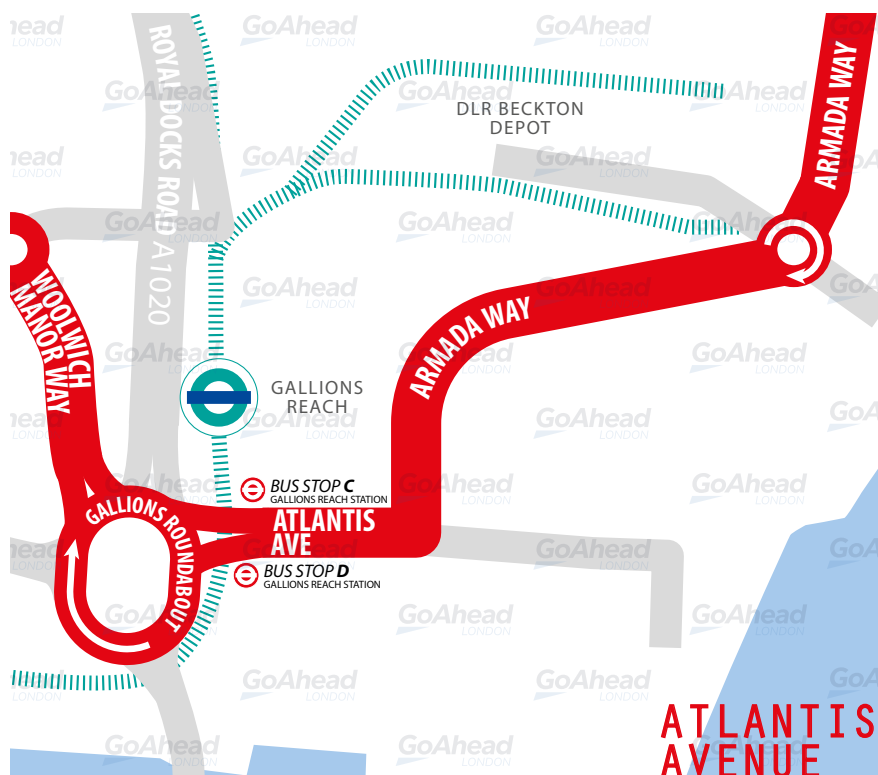
Set down on Atlantis Avenue at **BUS STOP D**.

**Towards Gallions Reach.** Depart to Atlantis Avenue.

Pick up on Atlantis Avenue at **BUS STOP C**.

Turning point only - buses must not stand.

**Blind display:** **GALLIONS REACH STATION.**



# GALLIONS REACH

TERMINUS POINT

SWITCH THE  
**ENGINE OFF**  
WHILST AT THE  
STAND

**From Stratford.** Proceed from Gallions Reach Access Road to stand.

Set down on Gallions Reach Shopping Park at **BUS STOP AP**.

**Towards Stratford.** Depart via Gallions Reach Access Road, Bus Turning Circle to Gallions Reach Access Road.

Pick up on Gallions Reach Shopping Park at **BUS STOP R**.

Public stand for three buses on west side of Gallions Reach Access Road to Shopping Park. **Blind display:** **GALLIONS REACH SHOPPING PARK.**



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **PARKING ON STAND | STRATFORD BUS STATION**

Risk of buses passing if you step off the bus or if you drive past a bus, a driver may step off. Approach parked buses with caution and take care when alighting in a high bus movement area. Hi-Vis jackets are to be worn always whilst walking around the bus station.

## **DROP OFF POINT | STATION STREET STRATFORD**

A taxi rank/passenger drop-off point is located on Station Street. Risk of collision with pedestrians and an additional number of cars. Take care and caution while entering/coming out of the station.

## **BUSY PEDESTRIAN AREA | HIGH STREET STRATFORD**

Very busy area with pedestrians running across the junctions often without looking. Drivers are required to look/wait for intending passengers. Ensure the doors are clear before closing and moving off.

## **BUSY BUS STOP | TRAMWAY AVENUE STRATFORD**

Busy bus stop, risk of collision as buses must merge into busy traffic. Use care and caution when merging into the main carriageway after serving bus stop, especially during peak times.

## **BUSY PEDESTRIAN AREA | WEST HAM LANE PLAISTOW**

High pedestrian area. The danger of people crossing from behind cars. Exercise caution and look out for pedestrians walking out in front of buses.

## **LOW BRIDGE | NEW PLAISTOW ROAD / MANOR ROAD**

**Under no circumstances to go down Manor Road.** There is a low bridge further along this road. Not suitable for double-deck buses.

## **RISK OF COLLISION | NEW PLAISTOW RD / MANOR RD**

Risk of collision with traffic island if bus does not get in the right lane. Drivers advised to get in the lane early to avoid contact with the high kerb.

## **BUSY PEDESTRIAN AREA | PLAISTOW ROAD**

High pedestrian area. Danger of people crossing from behind cars. Exercise caution and be on the look out for pedestrians walking out in front of buses.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **BUSY PEDESTRIAN AREA | PLAISTOW HIGH STREET**

+ Greengate Street. High pedestrian area. Drivers need to exercise caution and be on the lookout for pedestrians walking out in front of buses.

## **BUSY BUS STOPS | PRINCE REGENT LANE**

Very busy bus stops, especially around Newham College and Royal Dock Academy. Drivers are required to wait for intending passengers. When closing doors, ensure its clear.

## **BUSY ROAD | TOLLGATE ROAD BECKTON**

Busy road with many schools along this road, so beware of children. Multiple roundabouts along the route with high kerbs, and a risk of clipping the kerb. Extreme care and caution, especially during morning and evening school hours.

## **MINI ROUNDABOUTS | WOOLWICH MANOR WAY**

+Tollgate Rd Mini-roundabouts and pedestrian crossings. Drivers are advised via the route guide to reduce speed and exercise caution when passing.

## **VARIOUS HAZARDS | BECKTON BUS STATION**

Drivers and other road users. Extra care and caution are required as manoeuvring in and out of the bus station, pedestrians rushing for buses, and in and out of Asda. Drivers must wear Hi Vis whilst moving around the bus stand. Buses enter the station only while proceeding towards Stratford.

## **UNEVEN ROAD | WOOLWICH MANOR WAY**

Drivers are advised to reduce speed at the location.

## **BUS PEDESTRIAN AREA | GALLIONS REACH RETAIL PARK**

Pedestrians, other road users. Care and caution is required, heavy pedestrian areas, people not looking where they are going, risk of cars stopping and suddenly pulling into the petrol station and parking areas.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**



AND THINK FIRST!

# OTHER INFORMATION

## CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### ROUTE 262 | CURTAILMENT ABBREVIATIONS

|            |                            |            |                            |
|------------|----------------------------|------------|----------------------------|
| <b>STR</b> | Stratford Station          | <b>BR</b>  | Plaistow, Bull Road        |
| <b>GG</b>  | Plaistow, Greengate Street | <b>BEC</b> | Beckton Bus Station        |
| <b>GRS</b> | Gallions Reach Station     | <b>GRS</b> | Gallions Reach Retail Park |

### FACILITIES | THROUGHOUT THE ROUTE

- Stratford Bus Station. (24 hours).
- Gallions Reach Retail Park
- If you urgently need to use a facility, please inform iBus immediately.

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***

CODE  
GREEN

Call your garage  
for non-emergency,  
mechanical defects,  
help or advice

CODE  
BLUE

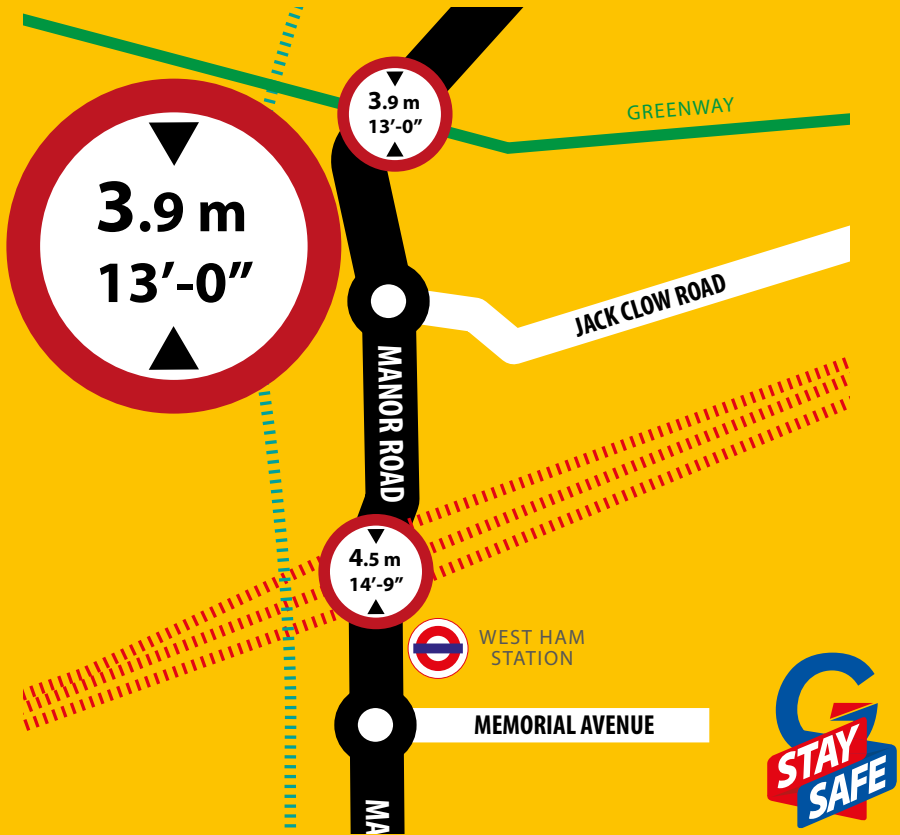
Call CentreComm  
for non-emergency,  
incident reporting  
or diversions

CODE  
RED

Call CentreComm  
for emergency  
services, passenger  
injury or assault

BE AWARE.

# WARNING LOW BRIDGE ON MANOR ROAD



Warning. Low bridge on Manor Road (off line of route) in West Ham. **Do not go under this bridge** under any circumstances. Anticipate and always remain alert.